



Marple Hall School

The Marple Hall
Spirit



We're working
towards Artsmark
Awarded by Arts
Council England



INVESTORS
IN PEOPLE | Bronze

Our Community — Our Future

A place of excellence where learners are proud of their school and confident of success

Senior ICT Technician - Person Specification

ATTRIBUTES	DETAILS	ESSENTIAL	DESIRABLE	HOW EVIDENCED
SKILLS, KNOWLEDGE AND APPTITUDE	• Excellent analytical and problem solving skills	✓		A / R / I
	• Good knowledge and understand of ICT infrastructure, including hardware, software, and operating system installation, testing and troubleshooting,	✓		A / R / I
	• Ability to prioritise own work load and that of others.	✓		A / R / I
	• Good communication skills both written and verbal	✓		A / R / I
	• Ability to organise own time effectively	✓		A / R / I
QUALIFICATIONS AND TRAINING	• Good standard of general education	✓		A / R / I
	• Willingness to embrace personal development	✓		A / R / I
	• Relevant ICT qualification		✓	A / R / I
EXPERIENCE	• Experience supporting a wide variety of ICT systems including modern Microsoft client and server operating systems and network hardware.	✓		A / R / I
	• Experience supporting VMWare virtual servers environments, cloud technologies or advanced networking technologies (VLAN's / firewall implementation).		✓	A / R / I
	• Relevant ICT qualification		✓	A / R / I
	• Experience of supporting ICT in an educational environment		✓	A / R / I
ADDITIONAL FACTORS	• Team player	✓		A / R / I
	• Proactive, with a positive and flexible approach	✓		A / R / I
	• Able to lift and move heavy equipment correctly and a willingness to work at height	✓		A / R / I
	• Friendly and approachable	✓		A / R / I

Key:

A = Application

R = Reference

I = Interview