**PERSON SPECIFICATION**

**Network Technician**

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| **Candidate:** | **Interviewer:** | **Date:** |
| **Essential Criteria** | **M** | **Comments** | **Score:** |
| **1.** | **Education & Training** |  |  |  |
| * 1. Degree in related discipline or equivalent OR

demonstrate a range of relevant experience | **A/I** |  |  |
| **2.** |  **Knowledge & Experience/ Skills** |  |  |  |
| * 1. Demonstrate a range of experience in at least 5 of the following:
* Windows 2008 R2 and 2012 R2 Operating systems
* Microsoft Active Directory
* Microsoft Systems Center Configuration Manager
* Microsoft System Center Operations Manager
* Microsoft Exchange 2010/2013/Office 365
* VMWare Vsphere\ Microsoft Hyper V
* San Technologies – Netapp\Nimble
* Dell \ HP \ Cisco Network Switch management
 | **A/I** |  |  |
| 2.2 Excellent project management skills with the  ability to lead, implement and meet  deadlines on new projects and initiatives. | **A/I** |  |  |
| 2.3 Ability to learn, develop, trial and test new  technology. | **A/I** |  |  |
| 2.4 Excellent at problem resolution of network  and application issues and meeting ICTS  Service Level Standards.  | **A/I** |  |  |
| 2.5 Able to deliver training. | **A/I** |  |  |
| **3.** | **Approach** |  |  |  |
| 3.1 Demonstrate a positive approach to equality, Diversity and inclusion opportunities. | **I** |  |  |
| 3.2 Demonstrate a positive approach to customer service. | **I/T** |  |  |
| 3.3 Demonstrate a willingness to undertake staff  development as necessary. | **I** |  |  |
| 3.4 Demonstrate an ability to meet the Academy  Quality Standards. | **I/T** |  |  |
| 3.5 Demonstrate a commitment to safeguarding  and promoting student welfare. | **I** |  |  |
| 3.6 Demonstrate an ability to take responsibility for own Health and Safety at work. | **I/T** |  |  |
| 3.7 Team player with ability to develop positive  teamwork | **A/I** |  |  |
| 3.8 Proactive and self-motivated | **I/T** |  |  |
| 3.9 Excellent organisation and documentation  skills  | **I/T** |  |  |
| 3.10 Able to work under pressure and meet  deadlines. | **I/T** |  |  |
| 3.11 Willingness to work out of hours. | **I** |  |  |
| **DESIRABLE** |  |  |  |
| **4.** | **Education & Training** |  |  |  |
| 4.1 1 x MCP in relevant applications / services/ OS environment | **A/I** |  |  |
| 4.2 ITIL Foundation | **A** |  |  |
| **5.** | **Knowledge & Experience** |  |  |  |
| 5.1 Experience of supporting MS SQL server. | **A/I** |  |  |
| 5.2 Experience of delivering Network support  across a multi-site environment. | **A/I** |  |  |
| 5.3 Experience of formal Project Management  procedures. | **A/I** |  |  |
| 5.4 Experience of Windows 7/8 | **A/I** |  |  |
| 5.5 Experience of network service including  DHCP:DNS:TCP/IP: Routing & Remote  access. | **A/I** |  |  |
| 5.6 Experience of Mac OS X server. | **A/I** |  |  |
| 5.7 Experience of Set up and configuration of  hardware & software e.g. servers, routers and  switches | **A/I** |  |  |
| **Total Desirable**  |  |  |  |
| **Grand Total** |  |  |  |

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| --- | --- | --- | --- | --- | --- | --- |
| **Score** | **Key** | **Score** | **Key** |  | Method | Key |
| 1 | Poor | 3 | Good |  | A | Application Form |
| 2 | Satisfactory | 4 | Excellent  |  | T | Test |
|  |  |  |  |  | I | Interview Question |
|  |  |  |  |  | P | Presentation |
|  |  |  |  |  | O | Teaching Observation |