

HENBURY SCHOOL
IT Network Manager – PERSONAL SPECIFICATION

	ESSENTIAL (Must be met in full)	DESIRABLE
Qualifications and Experience	<p>IT related degree or equivalent professional experience</p> <p>High level of numeracy and literacy</p> <p>At least 5 years’ experience of Level 2 support</p> <p>In depth experience of supporting Windows 7 or later in an enterprise environment</p> <p>At least 2 years’ experience of Level 3 support</p> <p>In depth experience of Windows Server 2008 (or later), Active Directory and Group Policy Objects</p> <p>Server virtualisation</p>	<p>Certification in Microsoft server technologies</p> <p>Qualifications in FITS Advanced or ITIL Intermediate (or above)</p> <p>VMware 5.0 (or later)</p> <p>Maintaining a SAN</p> <p>Maintaining a Layer 3 routed networked environment</p> <p>Maintaining Microsoft Exchange 2010 server (or later)</p> <p>Maintaining a Layer 3 routed networked environment</p> <p>Print management solutions, ideally PaperCut</p> <p>Maintaining enterprise firewall</p> <p>Working knowledge or managing MIS, ideally SIMS</p>
Skills and Abilities	<p>Excellent written and verbal communication skills</p> <p>Excellent planning and organisational skills</p> <p>Ability to prioritise and multi task</p> <p>Ability to diagnose and troubleshoot issues</p> <p>Ability to use own initiative and work unsupervised</p>	

	Ability to motivate and manage a team of technicians Excellent time management	
Personal Qualities	Natural communicator Professional and approachable Excellent problem solver Assertive, confident and tactful Confident at following through on tasks and resolving enquiries Pro-active and innovative Positive attitude to change	
References		

Henbury School is committed to safeguarding the welfare of children and expect all staff to share this commitment.
A full DBS check is required for all staff within the school.