



St Paul's School
FOUNDED 1509



St Paul's Juniors



St Paul's School

Candidate Information Pack

IT/AV Support Engineer

Last Updated: September 2023

“

Pupils grow into confident young adults as a direct result of the autonomy the school provides them and the highest levels of pastoral support.

ISI INSPECTION 2017



Welcome from the High Master



Sally-Anne Huang
High Master

Thank you for your interest in St Paul's School. Appointing the right staff is arguably the most important role of a school leader and the team here are committed to getting to know applicants well during the application process and giving them the opportunity to get to know us too.

I am incredibly proud of my colleagues here at St Paul's – not only their expertise and professionalism but also their warmth and pupil-centred approach. I honestly believe that working at St Paul's provides a unique set of opportunities and is an exciting career move for anyone. Being High Master here is a huge privilege and I hope that you will be as excited about the school

Welcome from St Paul's Juniors



Oliver Snowball
Head, St Paul's Juniors

I'm delighted that you are interested in working at St Paul's School, of which St Paul's Juniors is a part. We enjoy a reputation for all-round academic, sporting, musical and creative excellence, and we make sure days at St Paul's Juniors are filled with fun and purpose.

The team at St Paul's Juniors is, quite simply, brilliant, and a joy to work with. The staff are innovative and engaging. We promote, nurture and develop the key character traits of kindness, respect, integrity, humility and resilience, and we look forward to welcoming new team members who share them.

Welcome to St Paul's School

St Paul's is an independent school offering an outstanding, all-round education for gifted boys aged 7 to 18 years.

We admit highly able, committed and curious boys and care for them in an academic environment tailored to their specific needs, equipping them with the skills to contribute to wider society long after they have left St Paul's. Our entry points are at 7+, 8+, 11+, 13+ and 16+ and admission is following a successful examination process and interview.

Our founder John Colet opened the doors to St Paul's School in 1509 to educate boys "from all nacions and countres indifferently", regardless of race, creed or social background. We are committed to our founder's vision and offer financial support to every boy who is successful in gaining a place at the school on academic merit and fulfils

the means-tested bursary criteria. Linked to Colet's vision, we have a wide-ranging partnership programme with schools in

the maintained sector, and charity projects with which all staff are able to become involved, including within our extensive co-curricular programme.

The quality and breadth of a St Paul's education is dependent upon the quality of its staff so we recruit high quality people and look after them well. The atmosphere is relaxed, friendly, supportive and purposeful. Personal professional development for all staff is a high priority, and our pay and package is very generous by sector norms. St Paul's embraces diversity, inclusivity and equal opportunity. We are committed to building a team that represents a variety of backgrounds, personalities and skills. This is a particularly exciting time to join the school as over the last few years we have refurbished the senior school site including a new astro-turf pitch, a

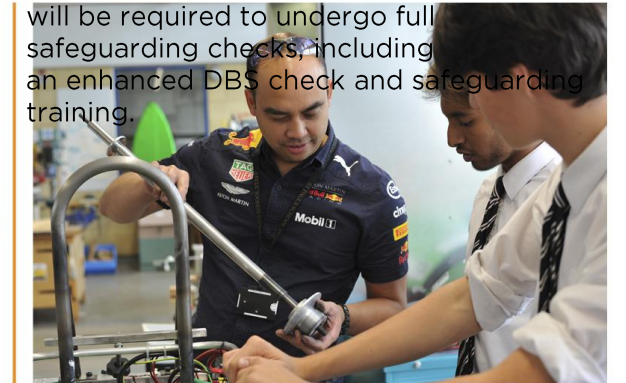
stunning Drama Centre, featuring the Dorfman theatre, an RIBA award winning Science building and award winning General Teaching Buildings with a central Atrium, John Colet Hall and Chapel, contemporary dining, the Kayton Library and many light airy classrooms overlooking the Thames and playing fields. These modern facilities and the unique positioning of St Paul's, coupled with the structure of the school day, enable the school to offer an unparalleled array of co-curricular activities for the pupils.

We hope that working at St Paul's might be right for you. We are a thriving organisation that draws upon a wide range of different skills, qualifications, roles and responsibilities, whether teaching or other support staff.

For teaching staff, academic excellence is essential

and we also look at how individuals will enhance the broader cocurricular opportunities for pupils; this makes St Paul's a great and fun place to work. We are based in Barnes, South West London, surrounded by 45 acres of green playing fields. We offer free parking for staff and are conveniently located near Hammersmith for easy public transport links to central London.

We are dedicated to ensuring the safety and welfare of our pupils and all our employees and volunteers must embrace this approach. All successful applicants will be required to undergo full safeguarding checks, including an enhanced DBS check and safeguarding training.



Meet our Staff



Tyler John
HEAD OF DIVERSITY,
EQUALITY AND INCLUSION

Tyler started his diversity and inclusion career as an Intern at King's College London, and since then, has worked in various roles across different industries. He joined St Paul's in 2022 as the Head of Diversity, Equality and Inclusion, where he is responsible for facilitating the School's journey toward becoming the most diverse and inclusive place it can be for both staff and students, prospective and current. As a queer, mixed-race, working-class person, Tyler appreciates the impact of lived experience and representation, and enjoys working with the pupils because of their open



Nick Arnold
SENIOR DEPUTY AND DEPUTY
HEAD PASTORAL
ST PAUL'S JUNIORS

Nick started at St Paul's Juniors in September 2020 and leads the pastoral team, working closely with the Heads of Year and School Counsellor, as well as being the Designated Safeguarding Lead. He enjoys working with such intelligent, thoughtful and inquisitive pupils and his priority is to make sure that all the pupils at SPJ are happy, healthy and safe so they are able to enjoy fully the school and all of the excellent academic and co-curricular opportunities available.



Katie Douglass
DIRECTOR OF ENGINEERING
AND ICT

Katie joined St Paul's in 2010 as a Teacher of Product Design, having completed her teacher training qualification and an Open University degree while teaching at St Cecilia's, a secondary school in Wandsworth. In 2016, she was appointed to the role of Director of ICT and, the following year, to Director of Engineering, which was expanded to include Head of Engineering for St Paul's Juniors in 2020.



Kate Wallace
MARKETING AND
COMMUNICATIONS
MANAGER

Kate studied Theology at university and afterwards spent a year at dental school before making a career change. She worked in communications at an independent school in Essex, then at a cosmetics company in central London, before joining St Paul's in 2019 as Marketing & Communications Assistant. She was later promoted to Officer before stepping in as maternity cover for the Manager post. Kate enjoys the varied nature of her role and the opportunity to interact with the different groups that form the school community.

Meet our Staff



Iva Franjić
TEACHER OF MATHEMATICS
ST PAUL'S SCHOOL

Iva joined St Paul's in 2020 as a Teacher of Mathematics. She studied Mathematics at the University of Zagreb, Croatia, gaining a MMath, MPhil and PhD. At St Paul's, Iva teaches Maths and Further Maths and across all year groups. She enjoys having the privilege of teaching bright and ambitious students, as well as the company of her work colleagues who are also academics of the highest calibre



Caroline Gill
UNDERMASTER – HEAD OF GILL
HOUSE
ST PAUL'S SCHOOL

Caroline started her professional career in Sales and Marketing for AstraZeneca before re-training to be a teacher. She started her career in education at Paul's Juniors in 2006 and taught there for seven years. She then wanted to focus on teaching her degree subject of political sciences, so after a time at Dulwich College as a History and Politics teacher, she returned to St Paul's School as Head of Politics in 2015.



Tom Killick
DEPUTY HEAD CO-
CURRICULAR
ST PAUL'S SCHOOL

Tom joined St Paul's School in 2012 after twelve years in the City as a trader. With both parents being University academics, teaching has always been present in his family, so Tom always knew he would want to change career. Tom's first impressions of St Paul's were of energy and enthusiastic activity, scholarly colleagues and pupils who always had something interesting to say.



Becky Ryan
FACILITIES MANAGER

Becky came to St Paul's following seven years working within facilities in the property and investment banking sector. She wanted a change from working with a corporate environment and the challenge of working in a new sector. She joined St Paul's School in March 2019 as Operations Administrator and after 18 months was promoted to Facilities Manager.



IT/AV Support Engineer

“

This is a school that suits boys of all types: ‘we love bookworms and rugby players’. All they ask is that pupils have a real enthusiasm for learning and an agile, enquiring mind.

TATLER SCHOOLS GUIDE 2021
ST PAUL'S JUNIORS



IT/AV Support Engineer

Role Overview

Department:

Information Technology Support Centre (ITSC)

DIRECTLY RESPONSIBLE TO:

Network Manager to the IT Manager

COMMENCING:

ASAP

ROLE:

As a member of the ITSC you will assist in the maintenance, support and development of the IT/AV facilities at both the junior and the senior school. You will be responsible for the provision of a first class ICT support services enabling teaching staff to deliver a curriculum which secures excellent outcomes for all pupils and allows the schools support teams to deliver first class services to all its stakeholders. The post-holder is required to be flexible and must be able to operate at many levels. The ability to communicate effectively with users at all levels in an academic environment is essential. Preferably, we are seeking candidates who have a comparable background and experience and can quickly integrate into the role. However, we also encourage individuals with less experience to apply as we are able to provide full training as needed.

SALARY:

c.£30,000 per annum, dependant on skills and experience.

HOURS:



IT/AV Support Engineer

Main Duties and Responsibilities

- To provide rapid hands-on help to staff and pupils solving problems with hardware, software and peripherals in support of teaching and learning.
- The primary role of the IT/AV Support Engineer is to provide support for all types of audio/visual equipment within the school. This will involve the setup and maintenance of audio/visual equipment – interactive whiteboards, Touchscreen TV's, data projectors and sound systems - as directed. A significant portion of the work will involve providing support for and rectifying problems on this equipment and there will be an element of routine 'housekeeping' maintenance for these systems.
- Will also be responsible for AV setups for a wide range of events including prize-giving ceremonies, assemblies, visiting speakers, meetings and many other academic and non-academic related events.
- Will be responsible for the digitizing, editing and conversion of all types of multi-media materials, including audio, still images and video. This will include the capture and transcoding of broadcast materials off-air at the request of members of staff.
- Will be responsible for the AV store and for the maintenance and management of all central AV equipment.
- Provide support for the School's Music Technology and Art computers, with particular reference to the production of multimedia content.
- The Network Manager or IT Manager will give day-to-day tasking, though the IT/AV Support Engineer will be expected to log and respond to requests for assistance from any member of staff.
- All work undertaken is to be recorded and the details of audio/visual equipment are to be entered into a central database including stock control of IT/AV related items.
- To provide one to one or group guidance and assistance to teaching staff or pupils on the use and deployment of hardware and software in support of teaching and learning.
- To effectively prioritise workloads and responsibilities and to provide regular updates on current demands to the Network Manager.



IT/AV Support Engineer

Main Duties and Responsibilities (continued)

Within the IT Team Duties include:

- Respond to Helpdesk requests and log all support calls ensuring that corrective action is taken to rectify reported faults.
- Install new applications and update existing software and operating systems as directed.
- Rectify software problems on machines, and there will be an element of routine 'housekeeping' maintenance required for the desktop computers.
- To provide 1st to 2nd Line Desktop Support to all the school's computers and associated peripherals.
- All work undertaken is to be logged, and the software configuration of each machine recorded in a central database.
- To assist with training members of staff in the use of new software applications as and when required.
- To assist with training members of staff in the use of Touchscreen TV's as and when required.
- Software licence conditions are to be observed, and any requirement for the purchase of extra licences is to be reported to the IT Manager.
- If evidence is discovered of deliberate abuse of school equipment, this is to be logged and the IT Manager informed immediately.

Technical

- Must have good knowledge of the Microsoft Windows Operating Systems and Networking.
- Experience in the administration, deployment, maintenance and configuration of a MDM system would be an advantage.
- Experience of installing and maintaining Digital Signage Systems.
- Desirable to have an understanding of Active Directory Services, user profiles, group policies, and basic systems security.
- Should also be familiar with the most recent versions of Microsoft Office.
- Knowledge of the Apple Macintosh Operating Systems and their integration with Windows Operating Systems would be beneficial.

All staff have a responsibility and duty of care to safeguard and promote the welfare of pupils. Staff must be aware of the systems within the School which support safeguarding and must act in accordance with the School's Safeguarding & Child Protection policy and Code of Conduct. Staff will receive appropriate child protection training which is regularly updated.



IT/AV Support Engineer

Personal Profile

	Essential	Desirable
Qualifications		<ul style="list-style-type: none"> Microsoft Certified Qualification
Experience	<ul style="list-style-type: none"> Must have good knowledge of the Microsoft Windows Operating Systems and Networking. Experience of installing and maintaining Digital Signage Systems. 	<ul style="list-style-type: none"> Experience of working within the education sector. Experience in the administration, deployment, maintenance and configuration of a MDM system. An understanding of Active Directory Services, user profiles, group policies and basic systems security. Knowledge of the Apple Macintosh Operating Systems and their integration with Windows Operating Systems would be beneficial. Knowledge and experience of working in a Microsoft based network environment.
Abilities	<ul style="list-style-type: none"> Familiar with the most recent versions of Microsoft Office. Proficient in the technical support and use of Audio Visual systems. Ability to work with discretion at all times. Ability to work both independently and as part of a team. Good time management with the ability to work under pressure and prioritise as necessary. Willingness to learn, develop and improve. Flexible and able to change as the job requires to adapt to new skills, systems and procedures. 	
Skills	<ul style="list-style-type: none"> Highly organised, excellent communication skills, high attention to details and a positive, proactive attitude. Professional attitude towards performance and the team. Provide an excellent customer-focused service to staff and pupils. Time management skills Tactful and diplomatic when dealing with sensitive matters. 	

How to Apply

All staff have a responsibility and duty of care to safeguard and promote the welfare of pupils. Staff must be aware of the systems within the School which support safeguarding and must act in accordance with the School's Safeguarding & Child Protection policy and Code of Conduct. Staff will receive appropriate child protection training which is regularly updated.

The closing deadline for all applications is 9am on Monday 2nd October 2023.

Interviews will take place thereafter.

Early application is advised as the school reserves the right to interview in advance of the closing date.

All candidates must read our [Safer Recruitment Policy](#) and [Safeguarding Policy](#) before applying for any position within the school. All applicants are required to submit two forms in order to be considered for any post at St Paul's School:

[Application Form](#)

[Equal Opportunities Form](#)

Completed forms should be sent by email to: eah@stpaulsschool.org.uk

All submissions will be acknowledged by an automated email explaining next steps.

We require all candidates who are wishing to apply for any position at St Paul's Juniors or St Paul's School, whether this be a teaching or support post, to complete an application form. CV applications, or prospective applications, are not accepted.

The application form must be completed in full, including:

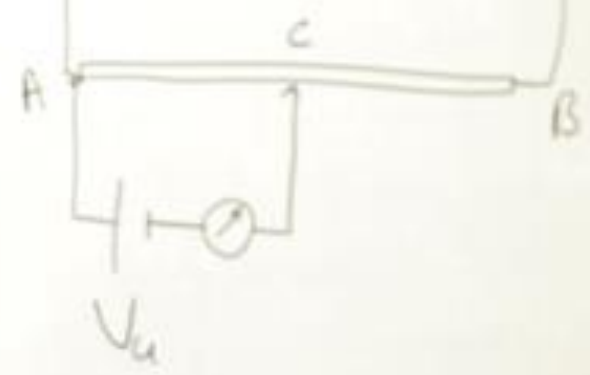
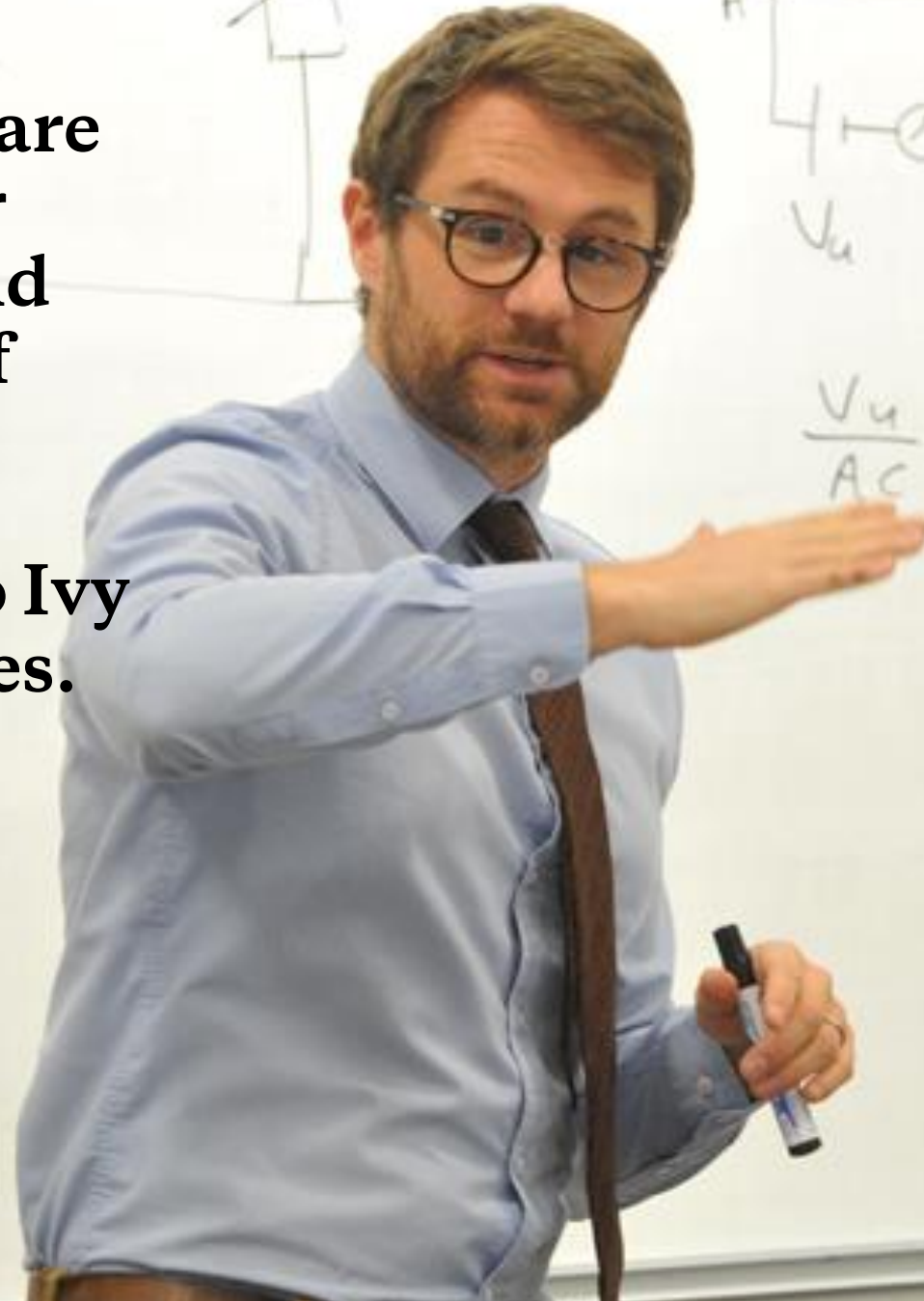
- Full education and/or employment history from the age of 16, with any gaps explained.
- Contact details for two referees, one of which must be from the candidate's most recent employer, and one of which must be from the most recent time the candidate worked with children (if applicable).
- For teaching posts pre-interview references are required. Please indicate on the form whether a referee may or may not be contacted prior to interview, and be prepared to offer an alternative contact if required.



“

Academic results are phenomenal: over 50% of A levels and Pre Us and 86% of GCSEs achieved A*s with 18% of leavers heading to Ivy League universities.

TATLER SCHOOLS GUIDE 2021
ST PAUL'S SCHOOL



$$\frac{V_u}{AC} = \frac{V_o}{AB}$$

Working at St Paul's - Benefits

The relationship between staff and pupils is relaxed but purposeful and we have high expectations for both. In return, we offer excellent working conditions including superb facilities for both work and leisure. We believe that our working environment is friendly, supportive, fun and respectful. We offer a wide range of benefits to our much valued staff, including:

- **Employee Bicycle Scheme** - In view of the School's desire to reduce traffic, it will supply employees with a bicycle suitable for commuting together with essential accessories, or reimburse the cost of purchase of a bike to the value of £500. Bike mechanics visit the site regularly to maintain the bicycles.
- **Eye Tests** - Staff may be reimbursed for costs of eye-sight tests and contributions towards glasses for VDU work under the School Health Cash Plan.
- **Facilities** - Staff will have access to excellent facilities, including a warm and friendly staff room.
- **Food and Drink** - Free daily hot lunches including vegetarian options, bistro dishes, soup and salad bar. Hot drinks and snacks are provided throughout the day.
- **Health Cash Plan** - A type of health insurance where employees can claim cash back for everyday healthcare costs such as dental, optical, chiropody, physio, prescriptions, flu jabs and more.
- **Holidays** - Support staff are entitled to 25 days of annual leave plus 8 UK Bank Holidays. After 5 years of employment, annual leave entitlement increases to 27 working days (or pro rata equivalent). This increases to 30 working days (or equivalent) after 10 years of employment.
- **Medical** - All staff have access to the School Doctor, Nurses, School Counsellors and Physiotherapist. The School also offers annual flu vaccinations via the School Health Cash Plan.

- **MyWellness** - offering a wide range of benefits under the Health Cash Plan to support employee physical, mental and financial health needs including My Counselling (24/7 counselling and support helpline); My GP Anytime (24/7 access to a GP); My Health Assessments and My Perks offering discounts on fashion, holidays, leisure, shopping and more.
- **Parking** - Free parking on site.
- **Pension Scheme** - The Teachers' Pension Scheme is provided for all teaching staff and a generous Stakeholder pension scheme is provided for all support staff. Both schemes provide death in service benefits.
- **Private Health** - Insurance available after a qualifying period.
- **Salary** - A generous salary package by sector norms.
- **School Fees Reduction** - After one year's service, fee remission at St Paul's and St. Paul's Junior schools (subject to competitive entry procedures).
- **Sports Facilities** - Staff may use sports facilities, including swimming pool, gym and staff changing rooms and showers at certain times.
- **Training and Development** - Extensive professional development opportunities for all staff, which for teaching staff can include gaining a PGCE whilst working with us.

(Subject to terms and conditions)



Map of the School





St Paul's Juniors

Postal Address:

St Paul's School, Lonsdale Road, London SW13 9JT

Website:

www.stpaulsschool.org.uk

St Paul's School is a charitable company, limited by guarantee, registered in England. Registered office at Lonsdale Road, London SW13 9JT. Registered Company Number 6141973. Registered Charity Number 1119619.
© St Paul's School, March 2022



St Paul's School

FOUNDED 1509