**PERSON SPECIFICATION**

 **ICT Network Manager**

|  |  |  |  |
| --- | --- | --- | --- |
| **ATTRIBUTES:** | **ESSENTIAL CRITERIA:** | **DESIRABLE CRITERIA:** | **HOW IDENTIFIED:** |
| **Knowledge and Experience** | Expert troubleshooting/technical skills.Expert understanding of the configuration and deployment of Microsoft server and desktop operating systems; including configuration using Active Directory.Expert understanding of the configuration and deployment of server and desktop applications; including deployment to multiple devices.Expert understanding of server, personal computer and laptop hardware construction and maintenance.Expert understanding of peripheral maintenance and deployment; including network deployment.Expert understanding of ICT Security threats and countermeasures, including virus threats, backup and recovery and physical threats like fire and theft.Experience of planning for major developments of ICT services; and of successfully managing their implementation.Considerable experience in managing networks in a small to medium sized organisation (1,000 users). Experience in managing ICT support staff and of performance management.Experience of budget and project management.Experience of implementing new systems to meet changing requirements. | Experience of managing ICT networks in a school Experience of managing ICT networks across multiple sites | Application FormReferencesInterview |
| **Qualifications** | Level 5 Qualification (HND) in an ICT or Computing subject area.Excellent numeracy and literacy skills, including Maths and English GCSE Grade C. | Level 6 Qualification (Degree) in an ICT or Computing subject area.Microsoft Certification (MCP, MCSE) in an appropriate discipline. | Application FormCertificatesInterview |
| **Practical and Intellectual Skills** | Possesses excellent organisational and interpersonal skills.Able to identify work priorities and manage their own workload and the workload of others.Able to establish and maintain positive relationships (staff, agencies, external/internal etc.).Requires minimum supervision and is able to prioritise and work on own initiative.Able to manage and work within a small team.Able to meet deadlines while working under pressure. |  | Application FormReferencesInterview |
| **Training** | Committed to own self development and that of team members.Willing to undertake all statutory and whole-Trust training  |  | Application FormInterview |
| **Disposition** | Acts with integrity, honesty and professional competenceUnderstands and fully observes all issues relating to the safeguarding of children and vulnerable adults.Able to relate to adults and students.Understands the importance of confidentiality. |  | Application FormReferencesInterview |