## JOB DESCRIPTION & PERSON SPECIFICATION

Job Title: Technician – Hair & Beauty

Job Ref: REQ000078

**Contract Type:** Permanent

Hours per week: 36.5

Post: Full Time

**T&C's** Business Support

Band: C

**Salary:** £18,000 to £20,000

**Location:** Digbeth Campus\*

\*Post holders can be required to work at any South and City College

Centre

**Responsible to:** Senior Technician

### Aims of Job/Job Purpose

The post holder will provide technical guidance, support and assistance on a wide range of duties in relation to workshop activities and support the learners and keep an accurate inventory and equipment and consumables.

## **Key Accountabilities and Responsibilities**

- 1. Keep salons and clinics clean and tidy.
- 2. Work alongside and support the senior technician and lecturers in all practical lessons.
- 3. Assist in keeping an inventory of equipment and consumables.
- 4. Liaise with clients and sales representatives.
- 5. Check equipment on a daily basis to make sure it is in a safe working order at all times.
- 6. Assist the senior technician with the allocation of work as appropriate.
- 7. Attend and contribute to the Divisional meetings.
- 8. Assist with equipment, consumables and co-ordination of Health & Safety and Risk Assessment activities for all areas.
- 9. Facilitate meeting the College's health and safety requirements.
- 10. Reception duties.
- 11. Monitor and maintain laundry.
- 12. Any other duties which are commensurate with the grade and nature of the post.
- 13. Assisting with competition work, attending competitions with the Tutor if require which may include some weekends and all associated paperwork.

# Other Duties and Responsibilities

- a) Comply with internal and external quality standards and contribute to the College's strategic aims.
- b) Comply with College policies and procedures and health and safety regulations.
- c) Support the safeguarding and promotion of students' welfare.
- d) Maintain confidentiality in relation to all College information and to comply with Data Protection Legislation.
- e) Participate in the College's Appraisal scheme and undertake any training as required.
- f) Support and actively participate in the implementation of the College's Equal Opportunity policies.

## **PERSON SPECIFICATION**

Characteristic	Essential	Desirable	Evidence
Demonstrable administrative and organisational skills	V		Application Form/Interview/
Excellent IT skills to include Microsoft Office packages and Management Information Systems	V		Application Form/Interview/
Experience of working within a team	V		Application Form/Interview/
Demonstrable communication skills	<b>V</b>		Application Form/Interview /
Demonstrable numeracy and literacy skills	V		Application Form/Interview/
Demonstrable record of working flexibly and using own initiative	V		Application Form/Interview/
Experience of working to pressure and tight deadlines	V		Application Form/Interview
Demonstrable record of achievement against objectives and targets	V		Application Form/Interview