

REPROGRAPHICS, MARKETING AND ADMINISTRATION ASSISTANT

Harris City Academy Crystal Palace

Dependent on experience, FTE Grade 4, Point 7 (£29,346.00) to Point 11 (£31,074.00),
actual salary £25,971.00 to 27,500.49, Outer London

Working pattern: Monday's-Friday's 8.00am-4.00pm, Term Time only + 10 days

Permanent, required as soon as possible.

How To Apply

Please visit www.harriscareers.org.uk to apply online and submit your application. We only accept applications submitted before the closing date via our careers website. Please refer to the last page of this candidate pack and our website for guidance on applying to opportunities within the Federation.

Safeguarding Notice

The Harris Federation and all our academies are committed to ensuring the highest levels of safeguarding and promoting the welfare of children and young people, and we expect all our staff and volunteers to share this commitment. All offers of employment are subject to an enhanced Disclosure and Barring Service (DBS) check, references, an online search, and where applicable, a prohibition from teaching check will be completed. Before applying, please review our [**Policy Statement on the Recruitment of Ex-Offenders.**](#)

About the Harris Federation

The founder and sponsor of the Harris Federation, Lord Harris of Peckham, opened our first school in 1990. We have, over the past thirty years, implemented ideas and initiatives that have transformed the opportunities of pupils from working class and disadvantaged backgrounds. Harris academies are widely recognised as a force for social mobility. We are immensely proud of the role that our alumni are now beginning to play in the world and of what we believe our current generation of pupils will go on to achieve.

The Harris Federation has a track record of accomplishment in achieving success through rapid school improvement and has built an unrivalled reputation for running outstanding academies. We now have over 50 schools educating more than 40,000 young people across London and Essex, and employ over 5,000 staff across our academies and head office. With the majority of our academies located in areas of high socioeconomic disadvantage, a high-quality education is key to the futures of the pupils we serve.

Our Vision

We are a pioneering education charity, and one of the leading multi-academy trusts in the country. We have built a reputation for transformative change, taking on some of the most challenging schools in London and turning them into places where every young person can access a high-quality education and have opportunities to succeed.

Our vision, from the start, has been to provide the structure and services needed for our schools to amount to more than the sum of their parts, and to free-up our teachers and leaders to focus on one thing and one thing only: the outstanding education of all their pupils. Our young people and communities are at the heart of everything we do. Our core mission has always been to close the educational gap between young people from disadvantaged backgrounds and their peers. Our ambition is one where every child in London, no matter their background, has equal access to high quality education, giving them the same opportunities and potential to succeed.

Our Values

We have exceptional teachers, support staff, and leaders that come from a wide range of backgrounds. They bring many different skills, but they all share a strong commitment to delivering an outstanding education and creating an inspiring and happy school environment. We know there are many challenges facing our young people and the communities we serve, and that's why we need determined people like you to help us tackle those inequalities.

Whilst each of our academies has their own unique cultures and values; as a whole Federation, we have four core values which are central to successfully achieving our vision: **Excellence, Collaboration, Support, and Innovation**. We are proud of our values because they guide us in how we work allowing us to achieve the best possible outcomes for our young people, communities, and colleagues. No matter what your role is, where you're based, or what your career goals are, our values act as a guide to empower you to do your best work.

What Sets Harris Apart

We are a Federation rather than a chain, and the autonomy of our Principals, and their individual academies is a key element of our success. In addition, the support structure from our central team provides a range of efficient and time-saving services to our academies, but Principals have ownership of running their schools to determine the best curriculum and other local policies to suit the context of their school, staff, and students.

Our head office based in East Croydon, provides expertise and guidance across Commercial, Governance, IT and Data, Finance, Estates, Procurement, HR and Recruitment, Sixth Form and Marketing. Harris academies are funded on the same basis as other state schools in England, but by negotiating shared contracts and services, and delivering other economies of scale, our academies save over £5m per year, all of which goes back into the education of our students.

As part of the central team we have more than 70 consultants, each a subject specialist and highly-skilled teachers who are available to our academies as a resource to use as they need. Their job is to create curriculum excellence in every subject. Our schools are able to access their full support to ensure the most effective curriculum intent, implementation, and impact.

From Our CEO

We see Harris as a system disrupter – whose purpose is to make life fairer for children in and around London. Our focus is to take on the most challenging schools and turn them into exceptional places of learning where everyone – staff and students – thrives.

We strive to deliver an excellent education to our young people so they can progress into top careers and the very best universities and apprenticeships, giving them the chance to fulfil their potential, no matter their background.

The secret of our success is that every Harris academy is different; every school has its own culture and ethos nurtured by its leadership team to suit the local community and context. However, all Harris academies are united by a determination to constantly improve and to quickly identify and share what works to ensure that every pupil is successful regardless of background.

As we grow, we are delighted to welcome new and experienced teachers, leaders, and support staff into the Federation, all of whom are crucial to our ongoing success. We encourage staff in their learning and development, our CPD is regularly described as ‘outstanding’, and all of us are committed to growing our expertise and sharing it with each other.

*Sir Dan Moynihan
Chief Executive*

Our Benefits

We know our success is a direct result of the hard work and dedication of our teams. No matter what your role, by joining the Harris Federation, you will be making a difference to young people across London and in recognition of this, you will be able to enjoy the tangible and intangible benefits of working at Harris.

Harris has a strong culture of collaboration and best practice, with professional development and career planning at its centre. We invest in our staff with support, coaching, mentoring, and a wide range of top-quality training programmes delivered at every level.

You will also have access to a variety of benefits, support programmes and initiatives. [Visit our website](#) to discover more.

Diversity and Inclusion

We are committed to encouraging and sustaining a positive and supportive working environment for our staff, and an excellent teaching and learning experience for our young people. As a provider of employment and education, we value the diversity of our staff and students, and all our staff are equally valued and respected. We are committed to providing a fair, equitable and mutually supportive learning and working environment for our students and staff.

Our work will impact many generations to come, and our staff come from all backgrounds and walks of life, coming together to inspire young minds. We promote an inclusive culture that embraces the valuable and enriching contribution that all of our community make. We continue to be proactive in uplifting and supporting all voices at Harris.

Main Areas of Responsibility

- To plan and supervise the work of Central Resources, including photocopying, design and production of resources to support teaching and learning etc;
- To ensure that high standards are maintained in the production and provision of all materials, using leading edge technology;
- To design and produce all curriculum, publicity and administrative work in Central Resources, and to have control of 'House Style';
- To liaise with outside agencies when necessary, agreed with Line Manager;
- To work with departments to produce high quality, relevant displays throughout the academy, including student's work;
- To design, develop and manage internal academy communication systems including Academy Newsletter, Staff Bulletin, staff telephone lists, photo boards and assist with Staff Handbook;
- To provide verbal and written advice to staff and students regarding reprographics;
- To design and produce the documentation for the celebration of achievement, schools events & productions e.g. certificates and awards, management of the production process;
- To be responsible for the production of INSIGHT magazine, celebrating the achievements of the Academy, Displays of Learning
- To contribute to planning in the development of administration and learning resources in the Academy;
- To maintain a tidy, purposeful and professional working environment at all times;
- To keep accurate and up to date stock records;
- To manage and develop the technology used across the academy for production of materials e.g. Photocopiers;
- To be responsible for the income generation of Central Resources ensuring all reprographics are cost effective and directly enhance the quality of teaching and learning;
- Keeping up to date records in line with academy procedures;
- To create annual staffing material (photo posters, extension lists etc);
- Managing paper stocks and ordering any consumables required for reprographics e.g. toner, staples, waste toner collections etc.

Under direction of line manager:

- Reprography; including the operation of copying equipment, photocopiers, printer and other reprographic equipment and meeting all reprographics deadlines.
- Assistance in the first line maintenance of reprographic equipment, including: fault finding, regular safety checks and the completion of necessary report forms for equipment repair, and assistance in liaison with engineers when they come to service equipment.
- The assistance in maintaining a charge back system and appropriate levels of consumable stock in the department
- The maintenance of stock records equipment and regular stock-taking checks.
- Support students and staff in their reprographic and equipment requirements including money on student cards for use on photocopiers.
- To assist in the Academy with reprographic requirements for all Academy events.

- Ensuring continuous supplies of all staff workroom forms.
- Supporting the copying and redacting of student files as required.

Reception and General Administrative Duties

Under the direction of the Administration Operations Manager:

- Receptionist from 7.30am until 9.00am and lunch cover every Thursday and Friday and to cover as directed by Principal's PA.
- Deal with all enquiries from visitors in respect of Academy events, admissions and enrolment procedures and refer them to the appropriate member of staff when necessary.
- Maintain appropriate records of incoming callers and outgoing staff from the Academy.
- Sign for deliveries and inform the appropriate recipient to arrange collection of goods.
- Receive company representatives, Governors, interview applicants etc. and contact relevant member of staff and direct visitors to waiting areas.
- Supervise 2 student receptionists.
- To provide administrative support for the Academy.
- Assisting with distribution of internal and external post.
- To assist in the development of appropriate resources.
- Provide administrative support for all Academy events.
- To contribute to the subject area's Improvement Plan and its implementation.
- To attend all appropriate meetings.
- To contribute to the whole Academy's planning activities.
- To invigilate examinations and support with examination admin as directed.
- To undertake duties as directed including lunchtimes.

Other Duties

- Under the direction of the Vice Principal for logistics, such other tasks that may be required to further the efficient running of department and Academy, commensurate with the level of the post holder:
- General Administrative Duties
- Under the direction of the Administration Operations Manager:
- To provide administrative support for the Academy.
- To assist in the development of appropriate resources.
- Provide administrative support for the Awards Evenings and other Academy events.
- To contribute to the subject area's Improvement Plan and its implementation.
- To attend all appropriate meetings.
- To contribute to the whole Academy's planning activities.
- To undertake duties as directed including lunchtimes.

Reporting to: Vice Principal for Logistics

Liaising with: Academy Leadership Group, other Coordinators, Subject Leaders, Student Support Services and relevant staff with cross-Academy responsibilities, relevant support staff, parents and Governors and other stakeholders

Academy Ethos

- To undertake such other duties as may be required, commensurate with the level of responsibility of the post
- To engage actively in the performance review process, addressing appraisal targets set in conjunction with the line manager each autumn term
- To participate in training and other professional development learning activities
- To promote equal opportunities and celebrate diversity in all aspects of the academy
- To play a full part in the life of the academy community, to support its distinctive aim and ethos and to encourage staff and students to follow this example
- To support and attend academy events such as Open Evening
- To participate in academy trips/visits when requested;
- To support in central and general office administration whenever required;
- To promote actively the academy's corporate policies
- To adhere to the academy's Dress Code
- To comply with the academy's Health and Safety policy and undertake risk assessments as appropriate
- To be familiar with and promote safeguarding requirements, demonstrating adherence to the DfE Guidance 'Keeping Children Safe in Education and the academy's Safeguarding/Child Protection policies
- To be aware of and comply with all academy and Federation policies and procedures, in particular those relating to conduct, child protection (as above), health, safety and security, confidentiality and data protection, reporting all concerns to an appropriate person.

Employees will be expected to comply with any reasonable request from a manager to undertake work of a similar level that is not specified in this job description. Employees are expected to be courteous to colleagues and provide a welcoming environment to visitors and telephone callers.

The academy will endeavour to make any necessary reasonable adjustments to the job and the working environment to enable access to employment opportunities for disabled job applicants or continued employment for any employee who develops a disabling condition (as defined in the Equality Act 2010).

Following consultation with you this job description may be changed by management to reflect or anticipate changes in the job which are commensurate with the salary and job title.

Person Specification

Area	Essential	Desirable
Qualifications, Knowledge & Training	<ul style="list-style-type: none"> English GCSE Grade C / 5 or above. An appropriate standard of academic qualifications Good level of administration skills Excellent knowledge of IT packages e.g. Word, Excel, Publisher, InDesign Literacy and Numeracy to Level 2 Training in use of reprographics equipment, knowing when to call in technical support. 	<ul style="list-style-type: none"> Degree in Art/Media or other relevant subject
Experience	<ul style="list-style-type: none"> At least two years' experience of working in an inner-city school or educational establishment with children and young people At least three years' experience working in a reprographics environment Experience of designing and printing basic documents Experience of managing a small budget Experience of organising a busy service area effectively Experience of liaising with printing maintenance contractors Experience of maintaining a clean, tidy and well organised area 	<ul style="list-style-type: none"> Experience of working in an inner city school or educational establishment Website management Experience of Marketing systems/industry social media
Personal Qualities	<ul style="list-style-type: none"> Excellent communication skills Excellent telephone manner Ability to relate to young people and parents Good communication skills. Ability to pay significant attention to detail. Ability to work to tight deadlines. Ability to prioritise own workload. Proficient in the use of Microsoft Office Willingness/aptitude to undertake specialist training. Has the ability to work as part of a team. Is able to work flexible hours. Willingness to cover other staff's workload. Ability to undertake Manual Handling duties. The ability to work as part of a team and to develop and maintain positive relationships with teaching and other support staff. 	
Academy Ethos	<ul style="list-style-type: none"> Enthusiasm for and commitment to the achievement of the Academy's overall vision for success at all levels Motivation to work with children and young people Ability to build & sustain professional standards, relationships & personal boundaries with young people Emotional maturity & resilience in dealing with challenging behaviours Ability to contribute towards creating a safe & protective environment Empathy with the aims and objectives of Harris Federation Willingness to continue professional development Commitment to maintaining high standards & expectations 	

- Commitment to contributing to academy life as a whole
- Commitment to equality of opportunity, valuing diversity and the safeguarding and welfare of all students

We will consider any reasonable adjustments under the terms of the Equality Act (2010) to enable an applicant with a disability (as defined under the Act) to meet the requirements of the post. The job-holder will ensure that academy policies are reflected in all aspect of his/her work, in particular those relating to:

1. Equal Opportunities
2. Health and Safety
3. General Data Protection Regulations (2018) and Data Protection Act (2018)
4. Safeguarding children

Applying For The Position

We encourage you to apply as soon as possible as we may interview and offer to a candidate before the closing date. Please note that we only accept applications submitted before the closing date via our careers website.

Thank you for your interest in the Harris Federation. We look forward to receiving your application.

Before You Start Your Application

Please remember to check your junk mail folders for our email communications and add us to your safe senders list to ensure all future email communication is received. This is important to ensure you are kept up to date on the status of your application and to avoid delays in the recruitment process.

To submit an application, you'll need to have ready:

- Personal information about you
- Details of your education and employment history
- Details of any qualifications and training gained
- A CV and/or supporting statement to upload

Help and Support

For our Help and Support completing your application, visit www.harriscareers.org.uk

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