



Roding Lane South, Woodford Green, Essex, IG8 8EU

Tel: 020 8551 4131, e-mail: admin@hattonspecialschool.co.uk, website: www.hattonspecialschool.co.uk Headteacher: Mrs Adrienne Wright

'PROUD of the Hatton Way; LEARNING, GROWING, ACHIEVING TOGETHER'

## PERSON SPECIFICATION

Post Title : RECEPTIONIST		
Qualifications & Training	Essential	Desirable
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GCSE or equivalent in Maths and English  Title or the control of the control	<b>✓</b>	
Evidenced computer training / qualification  Williams and the undertaken relevant training.	✓	
Willingness to undertake relevant training	✓	
Experience		
Experience of working under pressure in a busy office environment	<b>✓</b>	
Experience of dealing face to face with people	/	
Experience of a range of clerical duties	\ \ \	
Experience of using a range of IT programmes including data	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	
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Experience of working in a school office		✓
Experience of handling/reconciling money	✓	
Knowledge and Skills		
Excellent IT and keyboard skills including Word and Excel	✓	
Excellent verbal and written literacy skills	✓	
Knowledge of Integris G2		✓
<ul> <li>Ability to work in an organized and methodical manner</li> </ul>	✓	
<ul> <li>Ability to manage workload, prioritise to meet deadlines</li> </ul>	✓	
Knowledge of operating a range of office equipment		✓
Good numeracy skills	✓	
Personal Qualities		
Ability to work in a calm and unflustered manner under pressure	✓	
<ul> <li>A good communicator who displays a professional and</li> </ul>		
welcoming approach		
Understands and demonstrates Confidentiality	<b>V</b>	
Willingness to work flexibly across the team and to use own initiative	✓	
Other Criteria		
Commitment to Equality and Diversity	<b>√</b>	
Commitment to Health and Safety	<b>✓</b>	
Enhanced CRB check	<b>✓</b>	

H:\ADMIN TEAM\Person Spec Receptionist



