



Ken Stimpson
Community
School

IT Technician

Ken Stimpson Community School
Applicant Information Pack

Dear colleague,

Thank you for your interest in Ken Stimpson Community School.

Our pupils make KSCS a great place to work. In our school, you will find lively, positive young people with open minds who are ready to make the best of the opportunities that come their way. We have many reasons to be proud of them and what they achieve.



We are a large, friendly and supportive staff team who understand the importance of collaboration to support our students to achieve their full potential. We invest heavily in professional development and enjoy seeing our staff flourish and grow within our school.

We are committed to offering a broad and balanced curriculum that enables our students to engage in lessons that spark their interests, foster their imagination and enable them to achieve their very best. KSCS is situated in Werrington, in the heart of the local community. We are positioned well for easy access from the surrounding areas and have ample parking for our staff through the use of a community car park.

We have around 1100 students on roll within the school and we know that every student has the potential to excel with the right support.

We look forward to receiving your application.

Lee Chambers
Technical Services Manager



What's it like to work at KSCS?

“Working at Ken Stimpson Community School as a Cover Supervisor allows me to change lives. I enjoy the rewards and challenges the role gives me.”

Cover Supervisor

“Everyday is different, it can be challenging but also rewarding. Helping students overcome their SEMH barriers and building bridges between them and their peers is the most amazing feeling.”

Student Mentor

“Throughout my time at Ken Stimpson, I have always felt supported by my colleagues; nothing is ever too big or too small. I believe my teaching has considerably improved thanks to the guidance of others, continued CPD, and the invaluable experience and challenge of providing quality-first teaching to our students.”

English Teacher at KSCS since NQT

“There is always support available, a friendly ear, learning and CPD opportunities and an inclusive environment in which to develop practice and nurture student relationships. No two days are the same, but there is always something good in every day.”

History RQT

“Working at KSCS I have found that the community of staff are highly supportive. During my time teaching here, talking to other staff to gain support, advice and new strategies has been the best asset. Staff are approachable and willing to give their time to help share their knowledge and skills. My advice is don't ever feel ashamed to ask for that support.”

Computing Teacher at KSCS since NQT

The IT Services Team



We are a small, friendly and supportive team of IT professionals who understand the benefits that a well run and managed IT service can bring to education. The team consists of a Technical Services Manager, two IT Support Technicians and the Content Systems Manager. We also sometimes have Apprenticeship and Work Experience students support the department.

Working in a school means we are met with many challenges and opportunities, keeping the job fresh and exciting - no two days are the same! We are keen to drive technology adoption within the school community and are always at the forefront of developing and introducing systems to our staff and students.

We pride ourselves on supporting over 1100 students and 180 staff, as well as parents and external stakeholders to get the very best out of our IT systems.

We run a modern IT network consisting of over 550 Windows desktops, 180 Chromebooks, 3cx VoIP telephony, Dell/Aruba Switching and Unifi Wireless. This is supported by VMWare/Windows Server infrastructure on premise and Microsoft 365 services in the cloud.

A photograph showing two people from behind, sitting at a desk in a classroom. They are looking at a computer monitor which displays a website. The person on the right is wearing a white long-sleeved shirt and has their hair in a ponytail. The person on the left is wearing a patterned top. The background shows a window with light coming through.

Support for Our Staff

We know that for our students to excel and reach their potential, our staff need to thrive professionally. We value teamwork and provide opportunities for our staff to work collaboratively. As teachers, we believe that we never stop learning and we support each other with our professional development. We share examples of good practice regularly throughout the year and enable teachers to visit other classrooms and see their colleagues in action.

Our senior and middle leaders have benefited from participating in a range of highly regarded professional development courses; several have completed NPQ qualifications and Masters qualifications with varying areas of specialism.

Initial Teacher Training is a high profile area of quality at Ken Stimpson Community School. We work with a range of ITT providers from the surrounding areas and welcome trainee teachers in a broad range of subject areas. Our skilled staff deliver training sessions at local ITT providers, sharing their expertise wider.

Early Career Teachers benefit from a strong and well established programme of development and support. The induction team have even been recognised by the Local Authority as an example of excellence and continue to offer personalised and impactful support, mentoring and coaching to those new to the profession.

IT Technician Job Description

Responsible to: Technical Services Manager

MAIN PURPOSE:

To assist the Technical Services Manager and members of IT Support in the smooth running of IT systems throughout the school and assist staff, students and visitors to operate at the optimum efficiency when utilising IT equipment.

To ensure IT incidents are resolved as quickly and smoothly as possible.

MAIN RESPONSIBILITIES:

- To provide 1st line support as required.
- To install, configure and support hardware and software as required by the Technical Services Manager.
- To work on the IT Support helpdesk, receiving jobs by telephone, electronically and in person, updating those jobs and expediting the resolution of them.
- To administer photocopiers, performing maintenance or dealing with the maintenance provider(s) as appropriate.
- To ensure that PCs and laptops are functional and to resolve any issues as soon as possible.
- To ensure that printers are adequately stocked with paper and toner and are in good working order.
- To offer classroom support and assist staff, students and visitors with IT systems.
- To liaise with various ICT companies when required to purchase equipment or consumables to ensure the school receives best value for supplies and services.

- To review CCTV footage as required by the Technical Services Manager.
- To create, add and modify content for digital signage, the school's website and other media streams.
- To adhere to the IT Support Department's policies and procedures.
- To research and trial new and updated systems and software as required by the Technical Services Manager.
- To perform certain duties of the Technical Services Manager or Senior IT Technician(s) in cases of his/her absence.
- To carry out any other duties thought appropriate by the Technical Services Manager.

EQUALITY OPPORTUNITY

The post holder will be expected to undertake all duties in the context of and in compliance with the school's and council's equal opportunities policies.

SAFEGUARDING CHILDREN

The school is committed to safeguarding and promoting the welfare of children and expects all staff and volunteers to share this commitment. The successful candidate will require an enhanced DBS clearance.

Ken Stimpson Community School is committed to safeguarding the welfare of children and expect all staff to share this commitment. An Enhanced DBS Disclosure is required for all staff within the School.

Visit our website to find out more
WWW.KSCS.ORG.UK



KenStimpsonSchool



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