**PERSON SPECIFICATION**

**Network Technician**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Candidate:** | | | **Interviewer:** | | **Date:** | |
| **Essential Criteria** | | | **M** | **Comments** | | **Score:** |
| **1.** | | **Education & Training** |  |  | |  |
| * 1. Degree in related discipline or equivalent OR   demonstrate a range of relevant experience | | | **A/I** |  | |  |
| **2.** | | **Knowledge & Experience/ Skills** |  |  | |  |
| * 1. Demonstrate a range of experience in at least 5 of the following: * Windows 2008 R2 and 2012 R2 Operating systems * Microsoft Active Directory * Microsoft Systems Center Configuration Manager * Microsoft System Center Operations Manager * Microsoft Exchange 2010/2013/Office 365 * VMWare Vsphere\ Microsoft Hyper V * San Technologies – Netapp\Nimble * Dell \ HP \ Cisco Network Switch management | | | **A/I** |  | |  |
| 2.2  Excellent project management skills with the  ability to lead, implement and meet  deadlines on new projects and initiatives. | | | **A/I** |  | |  |
| 2.3  Ability to learn, develop, trial and test new  technology. | | | **A/I** |  | |  |
| 2.4  Excellent at problem resolution of network  and application issues and meeting ICTS  Service Level Standards. | | | **A/I** |  | |  |
| 2.5  Able to deliver training. | | | **A/I** |  | |  |
| **3.** | | **Approach** |  |  | |  |
| 3.1 Demonstrate a positive approach to equality,  Diversity and inclusion opportunities. | | | **I** |  | |  |
| 3.2 Demonstrate a positive approach to customer  service. | | | **I/T** |  | |  |
| 3.3 Demonstrate a willingness to undertake staff  development as necessary. | | | **I** |  | |  |
| 3.4 Demonstrate an ability to meet the Academy  Quality Standards. | | | **I/T** |  | |  |
| 3.5 Demonstrate a commitment to safeguarding  and promoting student welfare. | | | **I** |  | |  |
| 3.6 Demonstrate an ability to take responsibility for  own Health and Safety at work. | | | **I/T** |  | |  |
| 3.7 Team player with ability to develop positive  teamwork | | | **A/I** |  | |  |
| 3.8 Proactive and self-motivated | | | **I/T** |  | |  |
| 3.9 Excellent organisation and documentation  skills | | | **I/T** |  | |  |
| 3.10 Able to work under pressure and meet  deadlines. | | | **I/T** |  | |  |
| 3.11 Willingness to work out of hours. | | | **I** |  | |  |
| **DESIRABLE** | | |  |  | |  |
| **4.** | | **Education & Training** |  |  | |  |
| 4.1 1 x MCP in relevant applications / services/ OS environment | | | **A/I** |  | |  |
| 4.2 ITIL Foundation | | | **A** |  | |  |
| **5.** | **Knowledge & Experience** | |  |  | |  |
| 5.1 Experience of supporting MS SQL server. | | | **A/I** |  | |  |
| 5.2 Experience of delivering Network support  across a multi-site environment. | | | **A/I** |  | |  |
| 5.3 Experience of formal Project Management  procedures. | | | **A/I** |  | |  |
| 5.4 Experience of Windows 7/8 | | | **A/I** |  | |  |
| 5.5 Experience of network service including  DHCP:DNS:TCP/IP: Routing & Remote  access. | | | **A/I** |  | |  |
| 5.6 Experience of Mac OS X server. | | | **A/I** |  | |  |
| 5.7 Experience of Set up and configuration of  hardware & software e.g. servers, routers and  switches | | | **A/I** |  | |  |
| **Total Desirable** | | |  |  | |  |
| **Grand Total** | | |  |  | |  |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Score** | **Key** | **Score** | **Key** |  | Method | Key |
| 1 | Poor | 3 | Good |  | A | Application Form |
| 2 | Satisfactory | 4 | Excellent |  | T | Test |
|  |  |  |  |  | I | Interview Question |
|  |  |  |  |  | P | Presentation |
|  |  |  |  |  | O | Teaching Observation |