

Swimming Pool Supervisor

Part-time, Permanent, flexible working hours.



Role Overview

- A Pool Supervisor will work as part of a team supervising, controlling and ensuring the safety and comfort of all pool users.
- The Pool Supervisor is responsible for the preparation, safety and general operation of the pool and surrounding changing room and communal areas.
- Pool Supervisors **must be strong swimmers and trained to an NPLQ standard.**
- Pool Supervisors will have life guarding responsibility for the control and safety of the pool users, in line with Normal and Emergency Operating Procedures and industry standards.
- Pool Supervisors will provide the highest standards of customer service to all users of the pool.

Person Specification

Skills and Attributes

- The ability to deliver high quality customer service and deal with customers, their queries and concerns in a positive, pragmatic and sensitive manner.
- The ability to work individually or part of a team and under instruction.
- The ability to undertake routine maintenance and cleaning.

Knowledge

- Good understanding of the characteristics and qualities that customers want from a safe and comfortable pool environment
- Understanding of Health and Safety legislation and other legislation in relation to Pool operations (training will be provided).
- Understanding of Standard Operating Procedures and Emergency Action Plans

For more information regarding this role, please email Mike Malone, Centre Manager via email mmalone@kingssportscentre.co.uk

Candidates will be expected to complete and allow checks on their background and identity, including checks with referees. Appointment will be conditional upon these and a successful enhanced DBS check.

