PERSON SPECIFICATION	
JOB TITLE	IT Support Engineer
DEPARTMENT/SECTION	IT Services

SAFEGUARDING:

Forest School is committed to safeguarding and promoting the welfare of children.

The postholder will be required to;
- Complete an Enhanced Disclosure and Barring Check (DBS).
- Complete Child Protection Training.
- Promote and safeguard the welfare of all children and young persons they are responsible for, or with whom they come into contact.

CRITERIA	ESSENTIAL	DESIRABLE	ASSESSMENT
QUALIFICATIONS:			
	City & Guilds or BTEC IT related qualifications	Cisco/Jamf or Microsoft qualifications	Certificates
EXPERIENCE:			
	No commercial experience required as full training will be offered. A passion for IT and technology more important	Work experience in a related sector	Interview Reference
KNOWLEDGE & SKILLS:			
	Microsoft Applications & Operating Systems Basic knowledge of PC/Mac Hardware Mobile Devices Phones/Tablets Audio Visual Technologies Good problem-solving skills	Apple IOS administration. Software deployment/management	Application Interview Reference Tests
PERSONAL COMPETENCIES & QUALITIES:			
	Excellent interpersonal skills.		Interview Review

	Ability to work well on own initiative and as part of a team. Work quickly and calmly under pressure. Ability to maintain confidentiality and discretion. High degree of accuracy and attention to detail. Commitment to on-going self-development. Professional appearance. Good timekeeping.		