

# TORQUAY GIRLS' GRAMMAR SCHOOL



## Person Specification: ICT Support Technician Apprentice

Attributes	Essential	Desirable
<b>Qualifications</b>	<ul style="list-style-type: none"> <li>• A record of good academic achievement</li> </ul>	<ul style="list-style-type: none"> <li>• GCSE Maths and English Grade C or above</li> </ul>
<b>Knowledge and Experience</b>	<ul style="list-style-type: none"> <li>• Experience in a range of ICT systems</li> <li>• A strong interest in the use and application of ICT</li> </ul>	<ul style="list-style-type: none"> <li>• Experience of ICT related hardware installation or repair, or software installation.</li> <li>• Experience of ICT support and issue resolution</li> <li>• Knowledge of ICT systems used within the education sector</li> <li>• Experience of helping others in a work, voluntary, or club environment.</li> </ul>
<b>Personal Qualities</b>	<ul style="list-style-type: none"> <li>• Good communication and interpersonal skills</li> <li>• Ability to work independently and as part of a team</li> <li>• Attention to detail</li> <li>• Good organisational skills</li> <li>• A proactive and flexible approach</li> <li>• Proven commitment to self-development and learning over time</li> </ul>	
<b>Other relevant factors</b>	<ul style="list-style-type: none"> <li>• An understanding of, and commitment to, Safeguarding/Child Protection</li> <li>• The work will occasionally involve work in tight spaces, and the use of ladders and steps</li> </ul>	