

**Part A - Grade & Structure Information**

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| **Job Family Code** | **5CLES** | **Role Title** | **Admissions & Attendance Officer** |
| **Grade** | **P5** | **Reports to (role title)** | **Admissions & Attendance Manager** |
| **JE Band** | 161-191 | **School** | **The Howard Partnership Trust** |
| **Date Role Profile created** | **July 2019** |
| **Part B - Job Family Description**  The below profile describes the general nature of work performed at this level as set out in the job family. It is not intended to be a detailed list of all duties and responsibilities which may be required. The role will be further defined by annual objectives, which will be developed with the role holder. The Council reserves the right to review and amend the job families on a regular basis. | | | |
| **Role Purpose**  including key outputs | | To play a key role in the development of attendance as part of whole-school improvement. The main aim is to raise student achievement through actively promoting the importance of good attendance.  Under the direction and supervision of the Admission and Attendance Manager with accountability for attendance:   * Assist with overseeing the accurate inputting of data to ensure attendance coding on SIMS (School Information Management System) is correct and meets all deadlines * Deal with ‘first day calling’ through the School Communications System and telephone calls regarding student absence together with the subsequent follow up * Analyse data and produce reports as directed, ensuring accuracy and within agreed timescales * Develop a systematic approach to gathering and analysing attendance-related data to ensure consistency and accuracy * Report attendance statistics to your Line Manager on a regular basis * Submit attendance returns to the DCSF as required * Liaise with the Attendance Lead, Year Teams, parents, students and Education Welfare Officer regarding attendance issues to ensure consistency * Liaise with other schools, the local authority and other agencies to develop good practice in promoting student attendance * Arrange, organise and lead attendance panels and clinics in conjunction with Year Teams and Attendance Lead * Assist Attendance Lead as may reasonably be required on issues relating to student attendance * Deal with student holiday requests and ensure authorisation is obtained from a member of the SLT in a timely and efficient manner * Develop, implement and monitor systems relating to student attendance and re-integration eg registration and truancy and promote consistency in carrying out designated tasks * Develop guidance for parents and staff on student attendance * Further develop positive and consistent communication and relationships between home and school via telephone, face to face and home visits where appropriate * To be resourceful and proactive in developing and promoting excellent student attendance and recognition for students, and liaising with Year Leaders to ensure that strategies for celebrating success are implemented regularly. * To provide attendance figures for displays on the school notice boards * Ensure confidentiality, reliability and professionalism at all times * Liaising and meeting with students and parents/carers to support with improving attendance * Any other tasks relevant to the role | |
| **THPT Work Context and Generic Responsibilities** | | * Maintain confidentiality in and outside of the workplace * Be pro-active in matters relating to health and safety and report accidents as required * Support aims and ethos of the school setting a good example in terms of dress, behaviour, punctuality and behaviour, punctuality and attendance | |
| **Line management responsibility**  if applicable | | No | |
| **Budget responsibility**  if applicable | | No | |
| **Representative Accountabilities** Typical accountabilities in roles at this level in this job family | | **Support delivery** • May provide specialised support /interventions for individuals or groups. This may include leading on a specific allocated intervention.  • Monitoring and maintaining a programme of activities / interventions e.g. wider curriculum support, lunchtime resourcing & coordination • Use of specialised tools/equipment  • May carry out personal care routines as appropriate.  • May respond to pupils' pre-agreed routine caring tasks (including routine medical needs). • Provide support with whole class supervision, on a regular basis, for teachers' planned lessons (some roles).   **Planning & Organising**   • Plan and organise own work and work of other members of the team (where appropriate) to meet given priorities.  • Contribute to broader activities by providing specialist support and effective resourcing, coordination and monitoring of those activities.  • Assess the range and volume of work to be undertaken for the days ahead and plan to ensure it is completed to time and to an appropriate standard.   **Policy and Compliance** • Adhere to established processes, standards of service delivery and use of equipment to support any associated regulatory or technical compliance requirements.   **Work with others** • Receive and respond to everyday enquiries from customers to provide a timely, courteous and efficient service. • Develop strong relationships with partners and stakeholders to deliver a timely and efficient service. • Report any concerns, problems or incidents, e.g. safeguarding, behaviour in accordance with relevant reporting procedures.  • May supervise the work of more junior staff, escalating performance issues appropriately.   **Resources**  • Deliver a range of practical services in support of existing systems or processes to agreed standards, to maximise service quality and continuity.  **Analysis, Reporting & Documentation** • Assist in the delivery of relevant assessments/ evaluations. • Ensure information and records are processed and stored to agreed procedures. • Ability to store data and carry out basic analysis.  **Duties for all** Values: To uphold the values and behaviours of the organisation. Equality & Diversity: To work inclusively, with a diverse range of stakeholders and promote equality of opportunity. Health, Safety & Welfare: To maintain high standards of Health, Safety and Welfare at work and take reasonable care for the health and safety of themselves and others. The Core National Standards for Supporting Teaching & Learning: To understand and carry out role in line with agreed standards, expectations & qualifications. Contribute to and influence children’s learning and personal development. To have regard to and comply with safeguarding policy and procedures. | |
| **Education, Knowledge, Skills & Abilities, Experience and Personal Characteristics** | | • Minimum 3 GCSEs at Grade C or above (Including English & Maths), or equivalent, or able to evidence ability at an equivalent level. • May be required to hold a certificate of competency in a defined area relevant to the role e.g. first aid at work, ADHD, behaviour management, advanced literacy, NNEB or other relevant qualifications at level 2 . • Competent in a range of IT tools.  • May be required to hold practical knowledge or experience relevant to the role. • Ability to work with others to provide excellent customer service. • Good written and oral communication skills with the ability to build sound relationships with staff and customers. • Able to prioritise and plan own workload in the context of conflicting priorities. • Ability to guide and support less experienced or more junior colleagues. • Experience of working in a similar service environment. • Some roles may require work out of office hours in outdoor environments. | |
| **Details of the specific qualifications and/or experience if required for the role in line**  **with the above description** | | The successful candidate will be subject to a satisfactory enhanced disclosure from the Disclosure and Barring Service (DBS). THPT is committed to the safeguarding and promoting the welfare of children and young people and expects all staff and volunteers to share this commitment. | |
| **Role Summary** | | Roles at this leveltypically provide a practical support as part of team. They work within established processes and procedures, resolving problems or extending activities with the more difficult issues or behaviours referred to others. They support more senior staff by covering specific aspects of the teaching/learning programme and will be fully versed in the procedures of their specialism. They will usually be subject to supervision but will be expected to organise their own workload and set their own priorities within short, e.g. day-to-day timescales. | |

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