

IT TECHNICIAN – PERSON SPECIFICATION

	Essential	Desirable
Professional Qualifications and learning	<ul style="list-style-type: none"> • Good level of Literacy and Numeracy 	Level 3 or higher qualification in ICT/ IT/ Computing/ IT Technical support
Experience	<ul style="list-style-type: none"> • Recent experience of working in an ICT environment • Windows 10/11 knowledge • Knowledge of health and safety requirements • Microsoft Office Application Knowledge (Word/Excel/PowerPoint/Outlook) 	<ul style="list-style-type: none"> • Experience of working in an educational environment would be advantageous but not essential • Office 365/Azure/ Intune experience • Windows Server 2016-2019-2022 knowledge • Experience with Active Directory, Group Policy, DNS, DHCP • Microsoft Deployment Toolkit (MDT) • Understanding of IP addressing
Competencies	<ul style="list-style-type: none"> • Good understanding of ICT hardware and software • The ability to install, test and maintain hardware and software • The ability to manage maintenance and repair procedures • The ability to solve problems and make decisions • The ability to work flexibly and supportively with staff and students • The ability to communicate, orally and in writing, clearly and effectively • Good organisational skills • An ability to work creatively as an individual and as part of a team • The ability to accomplish/complete a task while demonstrating a thorough concern for all the areas involved, no matter how small • Ability to cope with periods of pressure and prioritise workload accordingly 	
Values	<ul style="list-style-type: none"> • Personal vision is aligned with the school's high aspirations and expectations of self and others • Genuine passion and a belief in the potential of every student • Motivation to continually improve standards and achieve excellence above norms • A willingness to undertake further training and professional development 	
Other	<ul style="list-style-type: none"> • Demonstrates integrity • Promotes and defends equal opportunities • Commitment to the safeguarding and welfare of all pupils • This post is subject to an enhanced Disclosure and Barred Service check 	