BEDMINSTER DOWN SCHOOL
IT Support Technician – PERSONAL SPECIFICATION

	ESSENTIAL **(Must be met in full)**	**DESIRABLE**
Qualifications and Experience	3 GCSE or equivalent, including English and Maths Good level of numeracy and literacy	Educated to an A Level standard in relevant subjects Certification in Microsoft client or software technologies Qualifications in FITS Practitioner or ITIL Foundation Experience of Level 2 support for at least 1 year Experience of providing IT Support in an education environment Experience of supporting Windows 7 or later in an enterprise environment Experience of print management solutions, ideally PaperCut Excellent working knowledge of school MIS systems e.g. SIMS
Skills and Abilities	Excellent written and verbal communication skills Excellent planning and organisational skills Ability to prioritise and multi task Ability to diagnose and troubleshoot issues Ability to use own initiative and work unsupervised	Current UK driving licence
Personal Qualities	Natural communicator Professional and approachable Confident at problem-solving Assertive, confident and tactful Confident at following through on tasks and resolving enquiries Pro-active and innovative Positive attitude to change Committed to the School's aims	

	Committed to Equality and Diversity Committed to own continuing professional development	

Bedminster Down School is committed to safeguarding the welfare of children and expect all staff to share this commitment. A full CRB/DBS check is required for all staff within the school.