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Applications are invited for this post to be effective as soon as possible.

**Desktop Support Technician**

**Salary: £18,731 - £21,607 per annum**

**Location: Chesterfield**

## **(37 hours per week/52 weeks per year)**

An opportunity has arisen for an experienced Desktop Support Technician to join our customer-focused ICT Services team.

You will have a varied, challenging and rewarding role: our Desktop Support Technicians support hundreds of staff and thousands of learners. The team works across multiple sites and off-campus, enabling innovative use of IT in working, teaching & learning.

You will be a team player, with demonstrable experience of delivering excellent customer service, supporting users with varying levels of technical expertise. You will work quickly and accurately, troubleshooting hardware and software issues whilst keeping customers apprised of progress.

As a service, we value a proactive approach: preventing problems from happening by documenting systems & solutions and sharing good practice, so work is done right first time.

To apply for this role, please visit our Website at <http://www.chesterfield.ac.uk/jobs>.

Shortlisting for this role may take place as applications are received. We therefore reserve the right to close this vacancy once a suitable candidate has been appointed.

Previous applicants need not apply.

**Closing date: 20 May 2021**

**Interview date: 28 May 2021**

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*‘Encouraging All Individuals to Develop Their Full Potential Through Education and Training’*