Maidstone Grammar School for Girls
Senior Systems Technician - Person Specification

A list of characteristics required always looks daunting. However, we would like to reassure you that we are realistic, and more interested in you as a whole person rather than in a tick-list of your attributes. It is not expected that you will have had the opportunity to develop each of the skills to the same level. Please use the statement in support of your application as an opportunity to tell us about your strengths, or the elements of your work of which you are most proud, and the ways in which you could make a contribution to this role. Thank you.

	Characteristics
Qualifications	- IT related degree or equivalent experience - Relevant qualification in IT.
Personal Qualities	- Capacity for hard work with a proactive approach, along with high expectations of self and students - Ability to clearly communicate technical information to a range of people with varying technical abilities - Ability to work independently as well as part of a team - Strong organisational skills and ability to prioritise own workload - Flexible and open minded approach to completion of work - Confident in the delivery of training groups of people - Ability to work to deadlines with excellent time management - Willingness and desire to learn new technologies - Genuine interest and passion in using technology to support education - Willingness to work flexible hours as and when required.
Knowledge and Skills	- Ability to think outside the box with a logical approach to problem solving and troubleshooting including the ability to advise on purchasing requirements. - Excellent communication skills, verbal and written - Advanced knowledge and experience of: - Delivery of technical support - Microsoft technologies including current server and desktop operating systems and server roles - Network infrastructure including switches, servers, virtualisation technologies, Storage Area Networks (SAN) and wireless systems - Supporting the installation and maintenance of computer and network hardware, software and peripheral equipment - Knowledge/management of a wide range of IT technologies including cloud based services such as GSuite for Education - Understanding and experience of other systems eg Microsoft System Centre Configuration Manager, CCTV, VOIP telephones and photocopiers etc.
Experience and Training	- Extensive experience of working in a customer focussed, service driven IT environment - Experience of successfully delivering projects - Experience of audio/visual systems - Willingness to complete appropriate training and professional development.