Heathside School
IT Support
IT Network Administrator

Overview

The IT support department consists of four staff who are responsible for managing a 1400 user base across a 600 device estate. As a result, we adopt some of the leading technology infrastructures to ensure reliability and efficiency to support our learners. These technologies, plus others we are looking to procure shortly, include: Ruckus wireless, iPad MDM, MAC suite with MAC server management, Multiple VLANS, HP and Cisco Switches, CCTV, access control, Veeam, DR, Cloud storage, cloud backup, cloud computing, e-mail migration to Office 365, Citrix, XenDesktop VDI, remote access, RES software suite, IP telephony, XenServer and VMWare ESXi.

We are a fast paced team who go above and beyond to help the school in whatever way we can. This has recently included working a rebranding exercise that has involved resigned the school's logo, website and uniform. We are also heavily involved in the deployment of mobile learning and their adoption in the classroom.