

Welcome to LSA

Creating stories that change the world.



Job Application Pack

Role: **Network Manager**

Closing Date: **12pm, Midday 6th January 2025**

Salary: **£41,064 (ST19) - £47,231 (ST26)**

Contract: **Full Time, Permanent**

Location: **Highbury, London**

LSA **LONDON
SCREEN
ACADEMY**

About LSA.

London Screen Academy (LSA) is an innovative film school committed to providing students with a high-quality education and the practical skills needed to excel in the film industry. With state-of-the-art facilities and a dedicated faculty, we offer an immersive learning experience for aspiring filmmakers. The academy uses Apple Mac computers and iPads as its primary technology platform to support a dynamic, creative learning environment.

About the role.

Network Manager

The Network Manager will be responsible for the management, maintenance, and security of the academy's network infrastructure, focusing on an Apple-centric environment. The role will include overseeing all aspects of network operations, ensuring reliable connectivity and robust support for the Apple and Google Workspace based teaching, administrative, and creative workflows. The Network Manager will also be a key player in developing and implementing IT strategies that align with the academy's mission to foster a technologically advanced, collaborative learning space tailored for Apple users.

Roles & Responsibilities.

- Network Management and Maintenance:
 - Oversee and maintain LSA's network infrastructure, including LAN, WAN, Wi-Fi, and VPN connectivity, optimising specifically for Apple Mac and iPad devices.
 - Monitor network performance to ensure reliable connectivity for all Apple-based systems and devices, supported from a Microsoft Active Directory and clustered array of VM's
 - Troubleshoot network issues quickly and effectively to minimise downtime, with a focus on Cisco switch monitoring.
 - Experience with VoIP/SIP telephony systems desirable.
- Cybersecurity:
 - Implement and maintain network security protocols to protect against cyber threats, with particular attention to Apple device security.
 - Be confident with Google Workspace (Education Plus) auditing tools and reports to investigate and resolve security alerts.
 - Manage firewalls, antivirus, and other cybersecurity measures to secure Apple-based systems and protect sensitive data.
 - Conduct regular security audits and risk assessments, ensuring compliance with GDPR and data protection regulations specific to our mixed technology environment.
 - Maintain secure immutable backups on-prem and in the Cloud.



Roles & Responsibilities cont.

- Apple Device Management:
 - Use Apple Device Management tools (e.g., Jamf, Apple School Manager) to oversee device enrollment, configuration, and software updates for all Mac and iPad devices.
 - Coordinate with the IT team to manage the rollout of Apple software updates, ensuring seamless integration with network infrastructure.
 - Maintain an inventory of all Apple hardware and provide recommendations for new acquisitions or replacements.
- User Support and Training:
 - Provide targeted support to staff and students for network-related issues on Apple devices, ensuring seamless access and connectivity.
 - Train staff and students on safe, effective use of Apple technology, including data protection and cybersecurity best practices tailored to Mac and iPad devices.
 - Some knowledge of casting to interactive displays is desirable.
- Strategic IT Planning and Project Management:
 - Collaborate with the IT and AV Manager and Senior Leadership Team to develop and execute IT strategies that support LSA's Apple-centric infrastructure.
 - Lead network-related projects, such as upgrades, infrastructure expansions, and technology rollouts that prioritise Apple systems.
 - Stay current on emerging network and Apple technologies, recommending improvements to support LSA's evolving educational and operational needs.

Qualifications & Skills.

- Proven experience as a Network Manager, Network Administrator, or similar role, with experience in an Apple-centric educational or creative environment.
- Strong understanding of network infrastructure, protocols, and security principles, with expertise in managing Microsoft Servers, Cisco Switches as well as Apple clients.
- Proficiency in network hardware, such as routers, switches, and firewalls, as well as experience with Apple Device Management tools (e.g., Jamf, Apple School Manager).
- Familiarity with data protection regulations (e.g., GDPR) and cybersecurity practices for MS and Apple-based networks.
- Excellent troubleshooting skills and ability to work under pressure to resolve issues specific to Mac OS and iPadOS.
- Strong organisational and project management skills, with the ability to oversee multiple tasks and projects simultaneously.
- Effective communication skills to collaborate with staff, students, and external vendors, with a focus on supporting Apple technology.

Education & Certifications.

- Bachelor's degree in Computer Science, Information Technology, or a related field (or equivalent work experience).
- Relevant certifications (e.g., MS Administrator, CompTIA Network+, Cisco CCNA, Apple Certified Support Professional) preferred.



Applying to LSA

We are committed to diversifying the screen industries and increasing the diversity of our team is an important step towards this goal. We would especially welcome applicants who are from Black, Asian or Minority Ethnic groups, who are currently under-represented in our teaching staff. We welcome applicants from all backgrounds, of any sexual or gender identity, neurodiverse applicants, adults of any age or religious belief and encourage applications from people with a disability.

Hiring Manager: Ian Matthews

Start Date: This is a new role and so start date is flexible but ideally 24th February 2025

Salary: £41,064 (ST19) - £47,231 (ST26)

Annual Leave allowance: 35 days plus Bank Holidays and 7 Christmas closure days

Closing Date: 12pm 6th January 2025

To apply, click the button below or complete the application form on our website:

<https://www.lsa.ac.uk/work-with-us>

APPLY NOW

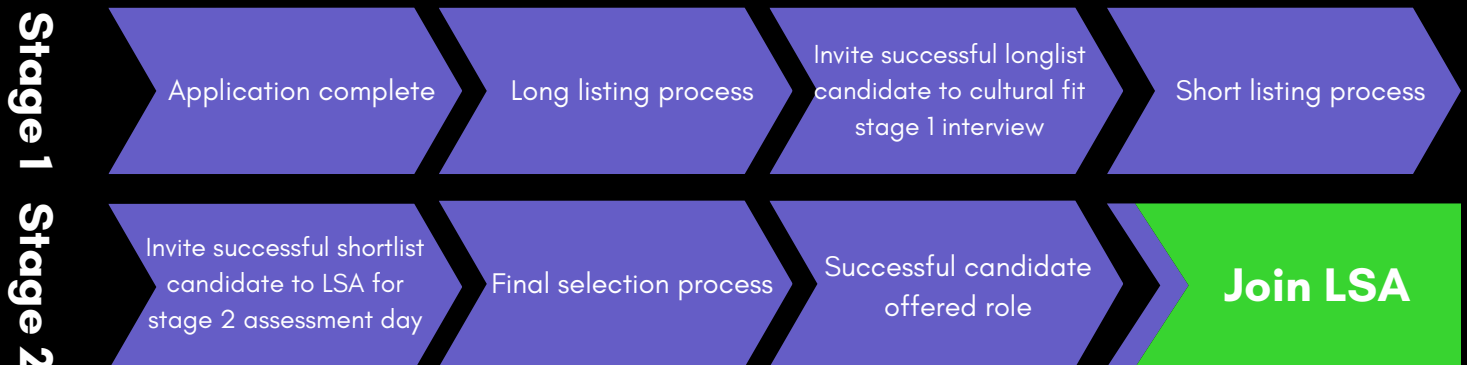
If you would like to find out more about LSA or the role before applying, then please contact Ian.Matthews@lsa.c.uk to arrange an informal chat. Please note that this is completely optional and does not form any part of the selection process.

London Screen Academy is committed to safeguarding and promoting the welfare of children and young people and expects all staff and volunteers to share in this commitment. The post holder will be subject to enhanced Disclosure and Barring Service (DBS) checks prior to commencing employment.

As an employee at LSA, you will be required to comply with the UK General Data Protection Regulation (UK GDPR). You will need to follow the Day One Trust data protection principles.

To demonstrate your compliance with the UK GDPR, you will need to complete a data protection training course and update your knowledge regularly and adhere to the data protection policies and procedures of our company.

The hiring process



LSA LONDON SCREEN ACADEMY

We look forward to you joining us and helping our students create stories that change the world.

