

Person Specification – Examinations Officer

Factors	Essential	Desirable	Assessment Method
Qualifications/Training	Numerate and literate – GCSEs grade C or above in English and Mathematics or equivalent	 Willingness to develop professionally and undertake further training as required IT qualification e.g. ECDL, Microsoft Office certification or similar 	Application Form Pre-employment checks Interview Process
Experience/Knowledge	 Experience of working in an examinations office Experience of working to deadlines Experience of working in a customer focused environment Awareness of managing and maintaining data in a secure environment 	 Experience of working in an educational setting Experience of working with young people in the 16-19 age range. Up to date knowledge of national examinations practice and procedures 	Application Form Interview Process
Skills and Abilities	 Strong administrative skills Competent user of IT including Microsoft Word, and Excel, email and database programs Ability to work with others and also to work independently Excellent written and verbal communication skills Ability to work accurately with meticulous attention to detail Good organisational skills Ability to prioritise workload Able to remain calm under pressure and respond well to unplanned situations 	Ability to establish good rapport with students, parents and external bodies	Application Form Interview Process References
Personal Qualities	Able to support and make a contribution to the mission of the College. Flexible approach to cross-departmental working as required Excellent interpersonal skills Good record of attendance and punctuality Appropriate professional appearance		Application Form Interview Process References
Other	 Be suitable to work with children and vulnerable adults and support the effective safeguarding of all young people throughout the College. Adhere to College policies and procedures e.g. Health & Safety, Equality & Diversity, Safeguarding etc. Understand and comply with procedures and legislation relating to confidentiality 		Application Form Interview Process References