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| ● The ability to work flexibly and respond to change on a daily basis  | E |
| ● The ability to work efficiently and contribute in a team   | E |
| ● The ability to demonstrate professional behaviour at all times, remaining calm in potentially sensitive or challenging situations  | E |
| ● The ability to use judgement, problem solving skills and initiative to provide information and support to recognise where issues may need to be referred onwards and addressed by senior staff | E |
| ● The ability to demonstrate professional behaviour at all times, remaining calm in potentially sensitive or challenging situations  | E |
| ● Good sense of humour   | E |