

ST MATTHEW'S RC HIGH SCHOOL

Job Description

Business Support Officer (Permanent)

Grade 3, point 4 – 6 (£18,426 - £19,171)

Working 35 hours per week (half hour for lunch)

Working all year round

Reporting to: The Office Manager

Main Contacts: School Business Manager, Deputy Headteacher, Support Team, Whole School Staff, Students, Parents, Governors, Visitors and Outside Agencies.

Main Purpose of the Job:

To give a comprehensive administrative support service to the school, by providing an efficient reception and student administration service.

To work collaboratively with all staff and parents in order to support pupil well being, and to promote the five outcomes of Every Child Matters.

Organisation

1. To receive visitors to the school and to communicate with courtesy and clarity to all staff, pupils, parents, carers, visitors, outside agencies and the wider community, including answering general telephone and face to face enquiries.
2. To assist with pupil first aid and welfare duties, including looking after sick pupils and liaising with parents and staff etc
3. To undertake routine clerical and administrative support duties on behalf of individual members of staff, Sections / Departments or Faculties, in relation to the organisation of school activities.

Administration

4. To provide general clerical and administrative support, for example, photocopying, filing, faxing, completing standard forms and returns to the LA and outside agencies and responding to routine correspondence
5. To maintain and update all administrative and information systems and processes as required, including retrieving and collating information to ensure deliver of a high level administrative service
6. To produce lists, information and data as required, for example, pupils data and to maintain and collate pupil reports
7. Arrange meetings and events and take notes at meetings to a high standard

8. To collect and distribute incoming mail, despatch outgoing mail as appropriate
9. To undertake routine administration of school lettings and other uses of school premises
10. To maintain display boards and to ensure these are refreshed regularly
11. To administer school registration procedures in line with statutory requirements

Resources

12. To operate relevant equipment and ICT packages (for example word, excel, databases, email, internet)
13. To maintain records of stationery supplies and stock, cataloguing and distributing and order stock and equipment as required
14. To provide general advice and guidance to staff, pupils and others

Responsibilities

15. Use initiative in time management to organise own workload in order to meet deadlines
16. To provide cover for other administrative colleagues when required
17. To be aware of and comply with policies and procedures relating to child protection, health and safety, security, confidentiality and data protection, reporting all concerns to an appropriate person as soon as they arise
18. To be aware of and support difference and to ensure equal opportunities for all
19. To contribute to the overall ethos, work and aims of the school
20. To attend and participate in relevant meetings out of normal working hours as required; such as parents evening's, new year 7 intake evenings or any other event as directed by your line manager
21. Help to identify own personal development needs and to participate in training and other learning activities and performance development as required
22. To assist with duties on the school's reprographics as directed by your line manager.
23. In the case of absence to assist at students services.
24. To carry out any reasonable duties as directed by the Headteacher or your line manager.

Where the postholder is disabled, every effort will be made to supply all necessary aids, adaptations or equipment to allow them to carry out all the duties of the job.

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Person Specification

Business Support Officer

Experience

- Experience of general clerical, administration, Excel, Microsoft Word.

Qualifications/Training

- Possess good numeracy and literacy skills

Knowledge/Skills

- Ability to manage own workload effectively
- Willingness to undergo minor first aid training
- Ability to produce accurate written minutes /notes of meetings
- Knowledge and experience of information technology and ability to use ICT packages, including spreadsheets, data bases and word processing. Experience of SIMS would be desirable.
- Possess good keyboard skills in order to produce high quality documents
- Have a knowledge and awareness of the regulatory framework around education and schools
- Ability to relate well to children and adults
- Be able to work constructively as part of a team, understanding school roles and responsibilities and your own position within these
- Ability to identify your own training and development needs and cooperate with the means to address these needs

Personal Style and Behaviour

Tact and diplomacy in all interpersonal relationships with the public, pupils and colleagues at work.

Self motivation and personal drive to complete tasks to the required timescales and quality standards.

The flexibility to adapt to changing workloads demands and new school challenges.

Personal commitment to ensure that services are equally accessible and appropriate to meet the diverse needs of the service users.

Personal commitment to continuous self-development.

Personal commitment to continuous school improvement.

Personal commitment to the school's professional standards, including dress code as appropriate.

Be willing to consent to apply for an enhanced disclosure to a DBS (Disclosure and Barring Service) check.

Please submit completed CES Support Staff Application Form and the 3 additional CES forms, i.e. Consent to Obtain References, Recruitment Monitoring and Rehabilitation of Offenders Act Forms by:

Closing Date: Tuesday 27 August 2019

Interview Date: Monday 2 September 2019