

Person Specification

The successful applicant will be able to demonstrate the following minimum requirements in their career to date through Application; Tests, Exercises; Interview; References.

Category	Essential	Desirable
Qualifications	- Degree in a computing discipline or hold other relevant qualifications such as the Microsoft MCSE/ MCITP/ VMware VCP or equivalent - Evidence of appropriate professional development	Microsoft/Cisco or equivalent approved qualifications
Experience and Knowledge	- Working with people at all levels both internally and externally - Delivery to tight deadlines - Proven experience of leading or managing teams - Experience in a technical support role, including network support and administration, network installations and complex network and desktop trouble shooting - Experience of leading and supporting other staff - Experience using Microsoft Windows Server and its core services, e.g. ADDS and GPO, MDT, WSUS, FRM and DFS - Experience using and supporting both physical and virtual infrastructures and desktop environments - Experience using and supporting Microsoft server platforms including SQL Server 2008, Office SharePoint Server, Exchange Server and System Center Configuration Manager - Active Directory Administration - Group policy creation deployment - Very good understanding of networking and common network services (DHCP, DNS, IPv4, Routing, VLANs) - Experience configuring and supporting complex networking systems including managed switches, managed wireless networks, firewall and routers - Experience supporting Microsoft Office (recent and current) - Experience managing and supporting backup systems - Experience of ICT Project Management incl procurement, design, build and configuration - Understanding of data protection requirements - Experience using Mobile Device management software (Apples & Android) - Experience of supporting a 'bring-your-own-device' environment. - Experience supporting firewalls, security software and internet technologies.	- Experience using and supporting Capita SIMS.net software & PS Financials - Experience of working in an education setting/ working with young people - Experience of procedures relating to child protection and safeguarding - Working on and managing e-learning platforms and VLE. - Experience of configuring image, video editing and graphics software - Experience using and supporting Apple Client and Server products
Personal qualities	- Honesty, integrity, ability to build trust - Resilience - Energy, enthusiasm and the ability to keep things in perspective - Exhibit excellent customer care skills - Be proactive in exploring and recommending appropriate improvements in technology - A sense of humour - Commitment to the aims and values of the UTC - Committed to safeguarding the welfare of young people	An understanding of the needs of business and industry

	• Confidence, communication skills and fluency to deal with employers, students, parents and community organisations • Able to coach and mentor others • Awareness, understanding and commitment to equal opportunities • An understanding of the needs of young people • Maintains high professional standards at all times • Commitment to own professional development • High standard of interpersonal skills and emotional intelligence. Excellent written and oral communication skills with the ability to communicate effectively to a variety of audiences • Excellent at working in teams • Ability to manage time and prioritise well, meet deadlines and work under pressure • Command respect of students and staff and be an advocate for the UTC	
--	--	--