

 ‘Students achieving their full potential as active thinkers and self-motivated, life-long learners within a supportive environment’

**CHILD PROTECTION POLICY**

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**RATIONALE**

This document sets out the procedures which Cambridge English Schools have in place for exercising its duties in relation to safeguarding pupils. This policy applies to all pupils and staff.

The School recognises that children sometimes suffer abuse from those who should be caring for and protecting them. Abuse can take place within any socio-economic group and can occur at home or in institutions such as Schools.

**Personnel**

|  |  |  |  |
| --- | --- | --- | --- |
| **Role**  | **Named Person**  | **Where**  | **Contact Info** |
| **Principal**  | **Bruce Aitken** | **Ground Floor** | **Principal.ces@marefa-education.com**  |
| **Lead Designated Person for Child Protection (DPCP)** | **Sophia Thomas** **Head of Pastoral Care** | **1st Floor** | **sophia@marefa-education.com**  |
| **Deputy Designated Person for Child Protection (DDPCP)** | **Head of Primary** **Ed****Head of Secondary** **Andy**  | **Ground Floor** **Ground Floor**  | **ednonis@marefa-education.com** **andy@marefa-education.com**  |
| **Advanced CP Staff**  | **Shaikhah Mahmoud** **Social Worker**  | **1st Floor**  | **shaikhah@marefa-education.com**  |
| **CP Trained**  | **All Mangaf Staff**  |  |  |

**GUIDELINES AND PROCEDURES**

**1. Policy Statement**

Cambridge English Schools give the highest importance to the safeguarding and welfare of children. The Principal, Head of Pastoral Care, Senior Leadership Team (SLT), Social Worker and staff will carry out their responsibilities efficiently, effectively and diligently to ensure that the school is a safe learning environment for children.

Parents can obtain a copy of the school child protection policy on request.

The policy offers clear direction to staff and others about expected procedures when dealing with child protection issues. This will ensure that child protection concerns, referrals and monitoring may be handled sensitively, professionally and in ways which support the needs of the child. **THE SCHOOL RECOGNISES IT IS AN AGENT OF REFERRAL AND NOT OF INVESTIGATION.**

**Our School will therefore:**

* Establish and maintain an ethos where children feel secure and are encouraged to talk and are listened to.
* Ensure that children know that there are adults in the School who they can approach if they are worried or in any difficulty.
* Include in the Secondary curriculum, activities and opportunities for Personal, Social, Health Education and Citizenship, which can equip children with skills they may need to recognise different risks in different situations, how to behave in response to them and how to keep themselves safe. The same will be done in class by Primary teachers, Arabic and Religion teachers and during Assemblies.
* Include in the curriculum, material which will help children develop realistic attitudes to the responsibilities of adult life, particularly with regard to child care, parenting skills and an awareness of the impact of their decisions on others.

**2. Introduction**

There are three elements to our Child Protection Policy. They are:

**a) Prevention**

Only suitable people will work with Children through robust vetting and recruitment processes.

**b) Protection**

The Schools commit to following U.K. regulations in ensuring that training takes place every two years for designated teachers and every three years for the rest of the staff including non-teaching staff.

The following policy has referred to the Department for Education Guidelines (DFE) but takes into account that the Cambridge English Schools operate within Kuwait and is therefore subject to Kuwait laws and customs.

**c) Support**

The Schools commit to ensuring that support is offered to any pupil who has been abused or harmed, or to children who we suspect are suffering. Our School recognises that children who are abused or who witness violence may find it difficult to develop a sense of self-worth or view the world as a positive place. The school may be the only stable, secure and predictable element in the lives of children at risk. Nevertheless, whilst at school their behaviour may be challenging and defiant or they may be withdrawn.

Protecting the welfare of children is the role of every professional who comes into contact with children at CES. This includes knowing about the different types of child abuse. ‘Child abuse’ (see Appendix A) is the term used to describe different types of maltreatment inflicted on a child or young person.

**3. Roles and Responsibilities**

1. All adults working with or on behalf of children have a responsibility to protect them. There are, however, key people within school and the community who have specific responsibilities under child protection procedures.

**b) Designated Child Protection Staff**

CES has designated staff for Child Protection (at both its sites) who are responsible for coordinating child protection issues within the school. In the unlikely event of these named people not being available, a number of other staff have received Advanced Child Protection (CP) training and can therefore be approached (see table on following page).

The Designated Child Protection Staff are responsible for:

* **Sharing Information and Providing Training for Staff** by ensuring that:
* The names and contact details of the DPCP and their Deputy are on display for all staff, parents, pupils and visitors to the school.
* The school’s CP Policy is easily accessible to all members of the school community, be they staff (copy of the policy to be displayed in the staff room) or other members of the community.
* All newly-appointed staff, volunteers are given necessary information about the school’s Child Protection Policy.
* All members of staff sign a form declaring that they have read the school’s CP policy at the beginning of every school year (see Appendix D). This register of signatures will be filed by the Lead DPCP in each school.
* All staff (including Designated Persons, Principals and Director) receive basic CP training at least every three years.
* Designated Persons and selected members of staff receive Advanced CP Training every two years.
* All staff attend a briefing at least annually to update them on the importance of child protection and any new issues, and remind them of the school’s procedures.
* Designated Child Protection Staff keep up to date with new legislation and guidance.
* In all school sectors, form tutors will talk to the students regarding Child Protection and Designated Staff.
* **Responding to Concerns and Emergency Situations** by ensuring that:
* There is an immediate response to an emergency situation; arrange telephone calls, meetings, negotiations, reports and monitoring.
* Links with external agencies are established and maintained.
* Requests for information from outside agencies are responded to in a timely manner.
	+ Concerns are discussed as required with outside agencies and all referrals to external agencies are backed up in writing within 24 hours.
* Upkeep of all records will be the responsibility of the Designated Person for Child Protection and the records will be kept in a separate file in the Head of Pastoral Care’s Office.
* **Maintaining an Effective Reporting and Recording System** by ensuring that:
* Concerns from individual staff are written down using an internal pro forma and kept securely and confidentially (locked and with limited access).
* Records are chronologically recorded, with significant incidents or events clearly highlighted,
* Records are transferred when a child changes school.
* Designated Persons for Child Protection hold termly meetings to share information and offer mutual support.
* The Principal and Heads of Section are informed about child protection issues.

***c*) The Role of the Principal**

The Principal is to be informed by the Lead DPCP of all suspected cases in school. The Principal will advise and act as a critical friend offering an outside objective ‘ear’ and to challenge their thinking before any action is taken.

**4. Procedures**

All members of staff have a responsibility to care for and safeguard the welfare of all our students. Therefore, if any concerns are expressed or signs observed that cause concern, these should be referred to one of the school’s Heads of Section.

Any member of staff who receives a disclosure of abuse, an allegation, or suspects abuse may have occurred MUST:

* Listen without asking leading questions
* **NOT** promise to keep the matter secret
* **NOT** attempt to investigate a situation themselves
* **Report it immediately to a DDPCP**

**a) What to do if a child discloses to you:**

During disclosure:

* Remain calm, do not panic or express shock
* Listen carefully - do not prompt responses (say as little as possible)
* Reassure the child - tell them they are doing the right thing and that you are pleased they are confiding in an adult. Praise them for having the courage to talk about it with someone.
* Do not project or assume anything, let the child tell their story; leave your own assumptions out and try not to give an alternative explanation.

Possible questions to ask in a non-leading manner include:

* What happened to you?
* What happened next?
* Who did this to you?
* Where did it happen?
* When did this happen?
* Who saw this happen to you?
* Who else have you told?

**Please:**

* Use age specific language. Ask for clarification for any meaning or words you don’t understand e.g. What do you mean by….
* Let the child know they are believed.
* Let the child know that you will do your best to protect and support them.
* Explain to the child that, in order to help them, you will have to tell certain other parties. Assure them, however, that this will not be general knowledge within the school community.
* Check you have a full understanding of what the child has told you before the end of the discussion.
* Make the child comfortable. Ensure that the child is not left in a situation where he/she may be pressurized to change their story.
* **UNDER NO CIRCUMSTANCES SHOULD STAFF MAKE PROMISES OF CONFIDENTIALITY.**

**b) Reporting to DPCP**

You will be asked to record what the child has said or what you have observed, include dates and times - it is important that this is recorded in as much detail as possible, so that the child does not have to repeat the details.

The school does not take photographs of a child’s injuries but instead records them by use of diagrams (see appendix B)

**MAINTAIN CONFIDENTIALITY.**

**DO NOT DISCUSS THIS WITH OTHER MEMBERS OF STAFF, CHILDREN OR PEOPLE OUTSIDE OF SCHOOL.**

**c) Documentation**

* Any member of staff receiving a disclosure of abuse or noticing signs or indicators of abuse must make an accurate record (see appendices A and B) as soon as possible, noting what was said or seen, putting the event in context and giving date, time, and location.
* Original notes taken during or immediately after the disclosure will be attached to the record written on the official form.
* All records will be dated and signed and include the action taken and passed to the DPCP.
* In the same way, notes must be kept on any child who is being monitored for CP reasons.

The DPCP staff will follow the same procedures

If a referral is made to an outside agency ( e.g. the Ministry, the initial referral will be by telephone and this will be followed by a written request to the agency to come and view the files. Essential information will include the pupil’s name, address, date of birth, family composition, position in the family, reason for referral, whether or not the parents are aware of the referral, the name of person who initially received the disclosure plus any advice given. This report will be signed and dated by the person referred to.

**d) Confidentiality**

Information on CP cases will only be shared with staff within the school on a “need to know” basis and always in the best interest of the child/children involved. Any information shared in this way must be held in **STRICTEST CONFIDENCE.**

**5. Records and Monitoring**

* All school records of CP concerns and referrals are kept in a locked cabinet in the Head of Pastoral’s Office.Only designated CP staff should have access to this.
* Only **one** CP file will be kept on a child, and will contain, on the inside front cover, a maintained chronology of events.
* No other information of a CP matter will be kept anywhere else in the school.

Well-kept records are essential. All staff must ensure they record information as soon after the event as possible.

**6. Flow Chart of Procedures**

Flow Chart of Procedures for when a child discloses to a member of staff

Quietly and calmly listen to the child, making notes as appropriate.

Reassure child that they have done the right thing

Complete a referral form and pass it to the DCPC or DDCPC. **DO NOT DISCUSS WITH** ANYONE ELSE.

DCPC receives report and completes their section of the report. A meeting of relevant parties is called to discuss the situation, any other evidence considered and actions decided upon are fully recorded and placed in the Child Protection file.

If appropriate, Higher Management are informed.

Agreed action is taken and the file is completed.

**7. Safe School, Safe Staff**

* The CES recruitment procedures are followed for all staff employed at the school.
* Before confirmation of appointment, all staff (both teaching and non-teaching) will be subject to a rigorous recruitment process to ensure, as far as possible, their suitability to work in Kuwait.
* Two references will be taken up from different employers, they will be required to give evidence of their qualifications and details of previous experience and work history. (open references will not be accepted)
1. Police Clearances will be undertaken for all staff before they begin work and a record will be held in the central file.

**b)** As part of the recruitment process, all potential staff will be required to declare any criminal record.

**c)** All staff will be informed of the school’s policy for the protection of children as follows:

* During induction to the school
* Through access to this policy ( and confirmatory evidence that a copy has been accessed, read and understood)
* Through the Teacher’s Handbook
* Clear identification of Designated CP staff
* Information on relevant notice boards
* Whole staff training, briefings or staff meetings
* Reminders at the beginning of the school year.

**8. Safe Working Practice for Staff**

CES aims to ensure that all staff maintain high levels of professionalism that both promotes the safeguarding of pupils and reinforces the trust placed in us by all members of the school community.

* All staff have a duty to keep pupils safe and protect them from discrimination and avoidable harm. This duty can be exercised through the development of respectful, caring and professional relationships between staff and pupils, and behaviour by staff that demonstrates integrity, maturity and good judgment.
* An underpinning principle of safe working practice is that adults who work with children are responsible for their own actions and behaviour, and should avoid any conduct which would lead any reasonable person to question their motivation and intentions.

All staff should adhere to the following guidelines, be aware of their vulnerability to allegations and to act appropriately.

* Staff are not to establish or seek to establish social contact with pupils for the purpose of securing a friendship.
* There are occasions when there are social contacts between pupils and staff, where for example, the parent and teacher are part of the same social circle. These contacts, however, will be easily recognised and openly acknowledged.

It is recognised that occasionally, a pupil may develop an infatuation with a member of staff.

* The staff member concerned should deal with the situation sensitively and firmly, and inform the appropriate Head of Section at the earliest opportunity.

Communication between staff and pupils should take place within clear and explicit professional boundaries.

* Staff should not share any personal information with a pupil.
* They should not give their personal contact details, email, home or mobile numbers.
* Staff must never list pupils as approved contacts on personal networking sites, nor access social networking sites of pupils.
* The use of text messaging or email should only be made for professional reasons.

If physical contact is made with pupils, this must be in response to the circumstances at the time and appropriate to their age, stage of development, gender and background, bearing in mind our cultural boundaries.

* It is recognised that some pupils may seek inappropriate physical contact.
* Staff should sensitively deter such contact and help the pupil to understand the importance of personal boundaries.
* The incident should be reported to a Senior Leader at the earliest opportunity.
* Intimate or sexual activity of any kind between an adult and a pupil will be regarded as a grave breach of trust, will result in disciplinary action and may be regarded as a criminal offense.

Staff must make sure that any films, YouTube videos or other material shown to pupils are age appropriate and Ministry Approved.

* The accessing, making and storing of indecent images of children is illegal.
* Staff must not change in the same place as pupils, shower or bathe with pupils or assist with any personal care task that the pupil can undertake themselves.

Staff should take precautions to avoid working or being alone with pupils.

* Where such a situation arises, staff should ensure that, either the door is left open, a colleague is nearby or, wherever possible, seek an alternative, more public space

If at any time staff have any doubt or concern about safe working practice, they should consult a Senior Leader.

* There may be times when staff have to make judgments or take decisions where no guidance exists and in the absence of a senior colleague.
* Under such circumstances, staff should always consider where their actions are professionally based, warranted, proportionate, and safe and applied equitably.

**9. Allegations against staff**

Any allegation made against a member of staff will be referred immediately by the DPCP to the Principal, who will follow the CP procedures.

Where an allegation is made against the Principal, the DPCP will inform the Principal, who will inform Higher Management.

**AUTHOR: S.L.T.**

**NEXT REVIEW DATE: December 2018**

Emergency Contact Numbers

* In the event that the Principal, after consultation with the Head of Administration, feels that further action must be taken:

Suspected Child Abuse and Neglect Team Hotlines (SCAN):

Areas:

1. Al -Sabah: 98010172
2. Hawalli: 98010173
3. Al-Ahmadi: 98010174 - Mangaf
4. Al-Asema: 98010175
5. Al-Farwanya: 98010176
6. Al Jahra: 98010177

Further advice may be available by contacting Contact the Public Administration Criminal Investigation hotline on 256 321 41 - but contact SCAN first.

Kuwait National Child Protection Program. Hotline number 147

Hotline for the social police department: 94000435/94000463

**APPENDIX A**

There are four main areas of child abuse. It should be recognised that all these signs may also be a symptom of another problem:

**Neglect**

The persistent or severe neglect of a child which results in serious impairment of the child’s health or development. It can occur where parents/guardians fail to meet the basic and essential needs of their children such as food, clothing and medical care. Leaving small children alone and unsupervised is another example of neglect.

Parents refusing or failing to give love and affection to their child/ren is a case of emotional neglect.

Signs or symptoms which may possibly indicate neglect:

* Hunger
* Tiredness or listlessness
* Child dirty or unkempt
* Poor school attendance or often late for school
* Poor concentration. Affection-demanding or attention-seeking behaviour
* Stealing or scavenging compulsively
* Failure to achieve developmental milestones

**Physical Abuse**

Physical injury to a child - reasonable suspicion that the injury was inflicted or knowingly not prevented.

It involves any non-accidental injury where adults physically hurt, injure or kill a child. This can involve hitting, shaking, squeezing, burning and biting. It also includes giving a child poisonous substances, inappropriate drugs or alcohol.

Signs or symptoms which may indicate physical abuse:

* Bruising, inconsistent account of how bruising or injuries occurred
* Bald patches
* Burns or scalds
* Fear of going home or parents being contacted
* Fear of medical help
* Inexplicable fear of adults or over-compliance
* Violence or aggression towards others, including bullying

**Sexual Abuse**

When children and young persons are involved in sexual activities that they do not fully comprehend and which violate the social taboos of family roles. It occurs when the older person uses his/her power over the child/ young person to involve the latter in a sexual activity. It may involve:

* Sexual grooming.
* Inappropriate exposure to sexual acts or materials.
* Passive use of children and young persons as sexual stimuli for adults.
* Exhibitionist activities, voyeurism or being coerced into posing for pornographic materials.
* Inappropriate sexual contact or acts between older individuals and the child/young person
* Intercourse as a result of rape, assault and coercion

Signs or symptoms which may indicate sexual abuse:

* Sexually explicit play or behaviour or age inappropriate behaviour
* Anal or vaginal discharge, soreness or scratching
* Persistent complaints of stomach disorders or pains
* Eating disorders
* Attention-seeking behaviour including sexual harassment or molestation
* Regressive behaviour
* Enuresis, soiling
* Frequent or open masturbation, touching others inappropriately
* Reluctance to undress for PE or swimming
* Bruises, scratches in genital area
* Lack of trust of a familiar or particular adult
* Unusually compliant

**Psychological/Emotional Abuse**

Persistent or severe emotional ill-treatment or rejection. This occurs where constant lack of love and affection, threats, verbal attacks, taunting, shouting, can lead to a child’s loss of self-esteem. It can also include harassment or indifference on the basis of race, culture, gender or disability. Aspects of psychological and emotional abuse include:

* Hostile rejecting/degrading (e.g. taunts)
* Terrorising (e.g. threats or acts that induce fear)
* Actively isolating (e.g. locking a child in a room for extended periods of time)
* Exploiting/corrupting (e.g. teaching a child to steal)
* Denying emotional responsiveness (e.g. denying affection and shows of love)
* Signs or symptoms which may indicate psychological abuse;
* Rocking, banging head, regression
* Self-mutilation, drug or solvent abuse
* Fear of parents being contacted
* Running away, compulsive stealing
* Touching themselves inappropriately
* Eating disorders
* Soiling, smearing faeces, enuresis
* Sudden speech disorders, selective mutism
* Over-reaction to mistakes, continual self-deprecation
* Delayed physical/mental/emotional development

**APPENDIX B**

**INITIAL RECORD OF CONCERN – FORM 1**

(To be completed by the adult who was first point of contact by child)

|  |
| --- |
| **Child’s name: Date of Birth: Year Group:** |
| **Date and time of concern:** |
| **Your Account of the concern: (what was said, observed, reported and by whom)** |

|  |
| --- |
| **Additional information:**(context of concern/disclosure/details of any physical signs)Human body front & back.gif |
| **Your response:**(what did you do/say following the concern) |
| **Your name:** |
| **Your signature**: |
| **Your position in school** : |
| **To be completed by the Designated Child Protection Staff****Date and time of receiving the form:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_****Date \_\_\_\_\_\_\_\_\_\_\_\_\_\_ and time\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ of meeting arranged to discuss the information with the author.** |
| **Name: Date:** |

**APPENDIX C**

**CHILD PROTECTION RECORD – FORM 2**

(To be completed by Designated Person for Child Protection)

Date in which Form 1 was received and discussed: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

|  |  |  |  |
| --- | --- | --- | --- |
| **Child’s name:****Year group:** |  | **DOB:****Class teacher:** |  |
| **Male/Female** | **Kuwaiti** | **Non-Kuwaiti** | **Medical:** |

|  |
| --- |
| **Record of initial discussion** |
| **Date of Referral****Reported by:****Those present at time of disclosure:****Who the information has been shared with:** |

|  |  |
| --- | --- |
| **Initial action points****Agreed timeline** | Action by: |
|  |  |

|  |
| --- |
| **Report on action taken** |
| **Date:** |  |

|  |  |
| --- | --- |
| **Further action points:** | **Action by?** |
|  |  |

This document must be kept with the Initial Record of Concern

**APPENDIX D**

This document evidences that every member of staff at CES knows of the existence of this policy, where it is located and how it can be accessed. By signing this document, individual staff are acknowledging that they have read the policy.

|  |
| --- |
| **CAMBRIDGE ENGLISH SCHOOLS Academic year 20\_\_/20\_\_** |
| **Name of staff member** | **Signature** | **Date** |
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