

## IT Assistant Information for Applicants



The IT Assistant provides first line support to the school community of teaching staff, non-teaching staff and pupils. The role is based with the IT Team that consists of an IT Manager and an IT Administrator. Third line technical support is provided to the school by a specialist technical [company](#).

Reporting to the IT Manager, the role offer the right candidate the opportunity to provide a range of first line support and assistance to the school community. This includes problem solving on all aspects of the school's IT, training, advice and occasional technical support to school events.

The post offers the right candidate the opportunity to work with a high-performing team. Regular training and career development will be provided. The role requires strong organisation and inter-personal skills, very good attention to detail, reliability, commitment and the ability to work both as part of a team and independently.

The school offers all staff a competitive benefits package; there is a strong emphasis on people-based thinking and on continuous professional development.

### The Application Process

Further information and an online application form are available on the school website (Menu, Further information, then [Working at St Faith's](#)).

The closing date for the post is 0900 on 16 August 2021. Interviews will be held in the week commencing 30 August.

This post is available immediately.

### Definition of IT

All IT Infrastructure and software, servers, SANs switches (VLANs), network & fibre cabling, wi-fi network & controllers (web filtering & monitoring), firewalls, routers (internet and private circuits), workstations, laptops, tablets, printers, visualisers, scanners, audio equipment, projectors/interactive white boards/interactive TVs, message boards  
CCTV, door entry systems, school bell systems, photocopiers, telephone systems, mobile phones  
And any other approved device/system/application/service connected directly or indirectly to the School's infrastructure, either hosted locally or in the cloud