

## Person Specification Senior Technical Engineer

Attribute	Essential	Desirable	How Identified
Qualifications	<ul style="list-style-type: none"> <li>• Possess GCSE qualifications, including a minimum of grade C / 5 in English and Maths</li> </ul>	<ul style="list-style-type: none"> <li>• IT qualification/s, e.g. Microsoft, Cisco, CompTIA a+.</li> <li>• Possess A Level and/or equivalent Level 3 qualifications.</li> <li>• Full UK driving license and daily access to a vehicle, the role will involve working at all of the academies in the Trust.</li> </ul>	<ul style="list-style-type: none"> <li>• Application form</li> <li>• Certificates</li> </ul>
Knowledge and Skills	<ul style="list-style-type: none"> <li>• Excellent communication skills, both written and oral and the ability to communicate with different groups of people.</li> <li>• Strong working knowledge of Windows Server 2008R2, 2012, 2016 and 2019.</li> <li>• Strong working knowledge of core infrastructure services (Group Policy, DNS, OS Deployment, Active Directory)</li> <li>• Strong project management skills with proven experience of delivering projects.</li> <li>• Outstanding administrative skills.</li> <li>• Excellent customer service skills and the ability to understand the needs of our students, staff, parents and carers.</li> <li>• Excellent organisational and time management skills and the ability to prioritise work for yourself.</li> </ul>	<ul style="list-style-type: none"> <li>• A working knowledge of switching, network topologies and internet protocols.</li> <li>• A working understanding of server and storage technologies. (SAN's, Hyper Converged, Hyper-V, VMWare)</li> <li>• Knowledge of recognised quality standards and best practice procedures for IT and project management, e.g. ITIL, PRINCE 2.</li> <li>• Experience of managing and deploying Apple devices such as iMacs and iPads in a Windows networked environment.</li> </ul>	<ul style="list-style-type: none"> <li>• Application form</li> <li>• Selection process</li> <li>• References</li> <li>• Interview Task</li> </ul>

	<ul style="list-style-type: none"> <li>• Strong analytical skills and a systematic and logical approach to problem solving.</li> <li>• Ability to work on own initiative as well as part of a wider team.</li> <li>• Ability to clearly and concisely disseminate knowledge and best practice to other members of the team and wider staff body.</li> <li>• Self-motivated and proactive.</li> <li>• Adaptable, willing and flexible.</li> <li>• Conscientious and dependable.</li> <li>• Calm, organised and methodical.</li> <li>• Enthusiastic, ambitious and hard working.</li> </ul>		
Experience	<ul style="list-style-type: none"> <li>• A minimum of three years' experience in an IT support role.</li> <li>• Experience of delivering outstanding services to meet customer needs, in person, online, and face to face.</li> <li>• Experience of managing competing priorities and working to tight timescales.</li> <li>• Experience of supporting other colleagues and positively influencing their work.</li> </ul>	<ul style="list-style-type: none"> <li>• Experience in education (primary, secondary, post 16 or alternative provision).</li> <li>• Experience of leading others in a formal capacity.</li> <li>• Experience of managing large projects and budgets.</li> </ul>	<ul style="list-style-type: none"> <li>• Application form</li> <li>• Selection process</li> </ul>
Continuous Professional Development	<ul style="list-style-type: none"> <li>• Evidence of commitment to Continuing Professional Development</li> </ul>		
Other Conditions	<ul style="list-style-type: none"> <li>• Enhanced DBS Clearance</li> </ul>		

*The GORSE Academies Trust is committed to safeguarding and promoting the wellbeing of all children and we expect our staff and volunteers to share this commitment. The successful candidate will be subject to a Disclosure and Barring Service (DBS) check. We promote diversity and aim to establish a workforce which reflects the population of Leeds.*